

PENINSULA TELEPHONE COMPANY

Schedule of Rates, Charges, and  
Regulations governing

Unregulated Local Telephone Exchange Service

(C)

Applying in the Exchanges of this Company  
in Michigan as designed in the Table of  
Contents herein.

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LOCAL TELEPHONE EXCHANGE SERVICE

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LOCAL TELEPHONE EXCHANGE SERVICE

CHECKLIST

First Revised Sheet No. 1	Issued May 31, 2007
First Revised Sheet No. 2	Issued June 30, 1997
*Tenth Revised Sheet No. 3	Issued October 5, 2007
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Original Sheet No. 5	Issued March 10, 1993
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*Sixth Revised Sheet No. 7	Issued October 5, 2007
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First Revised Sheet No. 11	Issued May 31, 2007
Original Sheet No. 11.1	Issued March 10, 1993
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Original Sheet No. 11.3	Issued March 10, 1993
First Revised Sheet No. 12	Issued June 30, 1997
First Revised Sheet No. 12 .1	Issued June 30, 1997
First Revised Sheet No. 12 .2	Issued June 30, 1997
First Revised Sheet No. 13	Issued December 30, 1997
Fourth Revised Sheet No. 13.1	Issued June 30, 2003
First Revised Sheet No. 13 .2	Issued December 30, 1997
Original Sheet No. 14	Issued March 10, 1993
First Revised Sheet No. 15	Issued June 30, 1997
First Revised Sheet No. 15 .1	Issued June 30, 1997
Original Sheet No. 15.2	Issued June 30, 1997

\*New or Revised Sheet

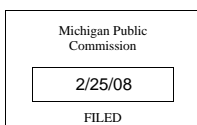
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LOCAL TELEPHONE EXCHANGE SERVICE

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LOCAL TELEPHONE EXCHANGE SERVICE  
APPLICATION AND ARRANGEMENT OF TARIFF

APPLICATION

1. This Tariff applies to Local Telephone Exchange Services of Peninsula Telephone Company – hereinafter referred to as the Telephone Company - in exchanges in Michigan as designated herein.
2. Local Telephone Exchange Service is that of furnishing facilities for telephone intercommunication between customers within a Local Service Area.
3. The provision of service is subject to regulations specified in the M.P.S.C. Tariffs of the Telephone Company, which tariffs as they now exist or as they may be revised, added to, or supplemented by superseding issues are hereby made a part of this Tariff.

EXPLANATION OF SYMBOLS

- (C) Signifies a changes regulation.
- (D) Signifies a discontinued rate, treatment or regulation.
- (I) Signifies an increased rate, or new treatment resulting in increased rate.
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate, or new treatment resulting in a reduced rate.

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LOCAL TELEPHONE EXCHANGE SERVICE  
INDEX OF EXCHANGES SHOWING UNINCORPORATED  
VILLAGES, TOWNSHIPS AND COUNTIES WITHIN  
ITS EXCHANGE SERVICE AREA

<u>Exchanges</u>	<u>Unincorporated Villages</u>	<u>Townships</u>	<u>County</u>
Old Mission	Mapleton Old Mission	Peninsula	Grand Traverse

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LOCAL TELEPHONE EXCHANGE SERVICE

BASIC LOCAL SERVICE

Exchange: OLD MISSION

A. GENERAL

1. The provision of service at the rates shown below is subject to the regulations given in the General Rules and Regulations as they now exist and are filed with and form part of this Tariff.
2. The rates shown below entitle the customer to messages without other charge to all stations bearing the designation of a central office of the following exchanges, which comprise of the Local Service Area:

OLD MISSION                      TRAVERSE CITY

3. Calls made to a telephone number with an NPA NXX that is associated with the rate center that is within the customer's local calling area are local calls regardless of the physical location of the called party. (N)  
|  
(N)

B. BASIC SERVICE RATES, MONTHLY RATES

1. Access Line Charge, Per Line, Per Month

Class of Service

Business:

PBX Trunk	\$20.62
One-Party	
6 or fewer lines	\$18.17
7 or more lines	\$15.67
Educational	\$15.67

Residence:

One-Party	\$18.55
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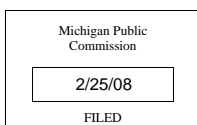
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LOCAL TELEPHONE EXCHANGE SERVICE  
WRITTEN DESCRIPTION OF EXCHANGE AREA

Exchange: OLD MISSION

EXCHANGE SERVICE AREA - Which is that area described as follows:

Beginning at the northeast corner of Section 5, T. 28, N., R. 10 W., Peninsula Township, Grand Traverse County, thence south to the southeast corner of Section 5, T. 28 N., R. 10 W., thence west to the shore line of the west arm of Grand Traverse Bay; thence north along the shore line of the west arm of Grand Traverse Bay to the northern most point of Peninsula Township and then south along the shore line of the east arm of Grand Traverse Bay to the northeast corner of Section 3, T. 28 N., R. 10 W., Peninsula Township, Grand Traverse County, thence west to the point of beginning.

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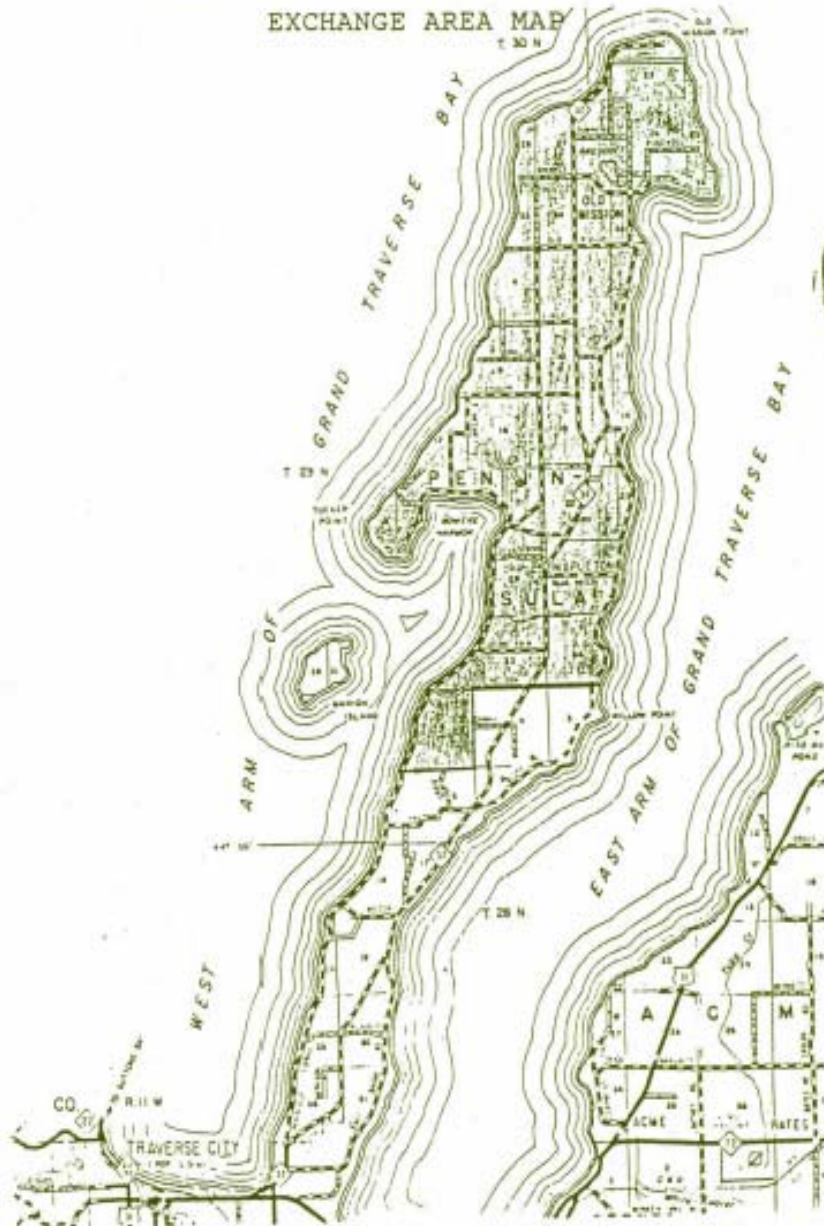
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LOCAL TELEPHONE EXCHANGE SERVICE



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LOCAL TELEPHONE EXCHANGE SERVICE  
APPLICATION OF BOUNDARY DESIGNATIONS

A. GENERAL

1. Application of Boundary Designations
  - a. Boundaries for Locality Rate Areas and the service areas for Exchanges are designated on maps in Tariff M.P.S.C. No. 1R.
  - b. Each establishment is within only one Exchange area except as provided in c. below.
  - c. Where the boundary is designated as a road (street or highway) the area includes that side of the highway on which are located the general plant facilities serving both sides of the highway. When such facilities are located on the near side of the highway, a customer located on the opposite side is considered to be within the area if he can be served by a drop wire using not more than one additional pole; when the general facilities are located on the far side of the boundary, a customer on that side is considered to be within the area if he can be served by means of a drop wire not requiring any additional poles.
  - d. Where the boundary is designated as the center of the road (street or highway), each side of the road is in a different service area.
  - e. Where the boundary divides a lake, the share of the lake is in different service areas in accordance with the boundary designation at the shore line.
  - f. Where the boundary is designated as a Township Section Line or a specified distance from a Township Section Line, customers are served in accordance with their location with respect to such boundary line. When such a line is other than the section line or one-quarter of one-half mile from a section line, the location of the boundary line with respect to the section line will be shown in feet or fractional miles on the Exchange Area Map Sheet.

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LOCAL TELEPHONE EXCHANGE SERVICE

SERVICE CHARGES

A. GENERAL

1. a. The Service Charges covered herein are applicable in connection with the establishment of regulated and unregulated telephone service and subsequent moves, changes and additions of lines, or other services. (C)  
(C)  
(C)

2. Service Charges

a. The Service Ordering Charge is the charge for work performed by the Telephone Company in connection with the receiving, recording and processing of customer requests for service to be performed or provided at the same time, on the same system and on the same premises. The term "per order" means all work or service ordered at the same time for the same account.

b. The Line Connection Charge applies to each central office line (exchange line, trunks, etc.) For work required in the central office and outside plant, including restoral of service after temporary disconnection of service for nonpayment.

c. The Premise Visit Charges shall apply for those visits to the customer's premises by company personnel which are necessary because o f the customer's service request.

3. Customer Premises

a. A premises is a building, portion of a building or buildings on the same continuous property occupied by the customer in the conduct of his business or occupied by the customer as a residence. All space for offices occupied by a customer on the same or separate floors of one building are considered as a single (or same) premises.

(1) Same continuous property shall mean an uninterrupted plot of land within the same block and occupied by one customer. Same block is defined as parcel of land enclosed but uncrossed by public thoroughfares. Railroad tracks, rivers and alleys are not considered as public thoroughfares.

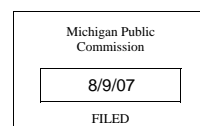
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LOCAL TELEPHONE EXCHANGE SERVICE

SERVICE CHARGES

A. GENERAL (Cont'd)

3. Customer Premises (cont'd)

- (2) A building shall mean a structure on one foundation or two structures on separate foundations with a common wall or abutting walls with ready access from one structure to the other by means of doorways or permanent openings through the intervening wall or walls. Structures in the same or different block occupied by one customer and connected by passageways shall be considered as the same building if the passageway is actually used as a continuation of the space in the two buildings and not principally used as a walkway.

4. Additional Conditions

- a. Services charges are in addition to all other applicable rates and charges associated with the service being provided. Installation charges for additional equipment as shown in Tariff M.P.S.C. No. 2(R) may apply.
- b. The charges specified herein do not contemplate work being performed by the Company employees at a time when overtime wages apply due to the request of the customer nor do they contemplate work begun being interrupted by the customer. If the customer requests overtime labor being performed or interrupts work once begun, a charge in addition to the specified charges will be made equal to the additional cost involved.
- c. No service charges apply for a change in service or move of equipment if made on the initiative of the Telephone Company for maintenance reasons or because of a change in the type of central office operation or for other Company reasons.
- d. No duplication of charges is made when, owing to the lack of standard equipment specified in a customer's order, installation of other standard equipment is made temporarily in order to provide service

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LOCAL TELEPHONE EXCHANGE SERVICE

SERVICE CHARGES

A. GENERAL (Cont'd)

4. Additional Conditions (Cont'd)

- e. No service charges apply for any changes in equipment required because of a change in class of basic service.

5. Restoral of Service

- a. Service discontinued by the Telephone Company because of non-payment when the services has not been disconnected is subject to the Restoral of Service Charge.
- b. When service is rendered inoperative by fire or other causes beyond the control of the customer which render the premises unfit for occupancy, the same service or type of equipment as destroyed will be established at the same or different location, at the option of the customer, without Service or Installation Charge.

B. SERVICE CHARGES

1. Service Ordering Charge

- a. Initial Service Order, per order

Applies to any new customer's service order \$ 12.00

- b. Subsequent Service Order, per order

Applies to any present customer's order to relocate, install, change or add to the service; telephone number change; restoral of service after disconnect for nonpayment; additional central office lines, et. cetera. 5.00

2. Line Connection Charge

Per Line 6.00

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LOCAL TELEPHONE EXCHANGE SERVICE

SERVICE CHARGES

B. SERVICE CHARGES (Cont'd)

3. Premises Visit Charge

Applies to any service order requiring a premise visit for the above items. Does not apply for premise visit required solely to remove or disconnect customer disconnected items or service, change or modify equipment for company reasons.

15.00

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LOCAL TELEPHONE EXCHANGE SERVICE

HELD FOR FUTURE USE

(D)

(D)

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PENINSULA TELEPHONE COMPANY  
Tariff M.P.S.C. No. 1(U)

1st Revised Sheet No. 12.1  
Cancels Original Sheet No. 12.1

LOCAL TELEPHONE EXCHANGE SERVICE

HELD FOR FUTURE USE

(D)

(D)

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PENINSULA TELEPHONE COMPANY  
Tariff M.P.S.C. No. 1(U)

1st Revised Sheet No. 12.2  
Cancels Original Sheet No. 12.2

LOCAL TELEPHONE EXCHANGE SERVICE

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(D)

(D)

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LOCAL TELEPHONE EXCHANGE SERVICE

LIFELINE SERVICE

A. DESCRIPTION

1. Lifeline Service applies discounts to monthly recurring rates for qualifying residential customers. These discounts are applied to existing tariffed rates and charges for residential telephone service.
2. In order to be eligible for Lifeline service a residential customer's household income must be at or below 150% of the poverty level as defined by the United States Office of Management and Budget and as approved by the State Treasurer or the customer must participate in one of the following federal assistance programs:
  - a. Medicaid
  - b. Food stamps
  - c. Supplemental security income
  - d. Federal public housing assistance
  - e. Low-income home energy assistance program
  - f. National school lunch program's free lunch program
  - g. Temporary assistance for needy families
3. Lifeline Service includes the services and functionalities enumerated in by the F.C.C. as follows: voice grade access to the public switched network; local usage; dual tone multi-frequency signaling or its functional equivalent; single-party service or its functional equivalent; access to operator services; access to interexchange service; access to directory assistance; and toll blocking for customer who request toll blocking.
4. Other services can be provided with the Lifeline service at applicable rates and charges.

(N)  
|  
(N)

B. REGULATIONS

1. Regulations specified elsewhere in the Company's tariffs apply to Lifeline service.
2. Lifeline service is available only with residence services, excluding foreign exchange service. Lifeline service is limited to one line per household at the customer's primary residence.
3. A miscellaneous service charge does not apply when Lifeline service is added or discontinued to existing service when that is the only work being done.

(D)

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LOCAL TELEPHONE EXCHANGE SERVICE

LIFELINE SERVICE

B. REGULATIONS

4. a. A discount of 20% of the Basic Local Exchange rate or \$11.25, whichever is greater, on the monthly rate for Basic Local Exchange Service for Lifeline customers is applicable. For Lifeline customers 65 years of age or more, the discount will be 25% of the Basic Local Exchange rate or \$12.35 whichever is greater. The total discounts shall not exceed 100% of all end-user common line charges and the Basic Local Exchange rate. (C)
- b. The credit will be applied in the following order: (1) The Interstate End User Access Charge, National Exchange Carriers Association, Inc. Tariff F.C.C. No. 5, Access Service. (2) End User Common Line charge, Michigan Exchange Carriers Association (MECA), Tariff M.P.S.C. No. 25, Part XVII, Section 17.1.2. and (3) The balance of the credit, if any, will be applied as a credit to the Basic Local Exchange rate.
- c. The Company will provide, at the qualifying customer's option, toll blocking service at no charge. The Company defines toll blocking as a service provided by the Company that lets the customer elect not to allow the completion of outgoing toll calls from their telecommunication s channel.
- d. The Company will not require a service deposit in order to initiate Lifeline Service if the qualifying customer voluntarily elects toll blocking service.
- e. The Company will not disconnect Lifeline Service for non-payment of toll charges by qualifying customers.
5. The Lifeline plan will apply after receipt and processing of a completed Company or community/government provided application, including documentation indicating that the household income meets the eligibility standards established above.
6. Customers of Lifeline Service must notify the Company of any changes which would affect qualification. Reverification of eligibility will take place on an ongoing basis. When the customer is no longer eligible for Lifeline service, the Lifeline discount would be discontinued and regular tariff rates and charges would apply.

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LOCAL TELEPHONE EXCHANGE SERVICE

LIFELINE SERVICE

C. MONTHLY RATE FOR NON LIEFLINE CUSTOMERS

A rate specified in MECA's Tariff M.P.S.C. No. 25, Part XVII, Section 17.1.2 .1 applies per exchange access line to cover the costs of the Lifeline service, to the Telephone Company intrastate services as listed below:

— Business and Residence exchange services excluding Lifeline customers.

— PBX Trunk Services

— Centrex Services

The rate for business Centrex station lines will be computed based on the trunk Equivalence Table specified in the Company's Tariff M.P.S.C. No. 2R.

D. LINK UP PROGRAM

1. A discount on the line connection charge specified elsewhere in this tariff is also available to qualifying customers for the installation or transfer of services from one residential premises to another. (C)

2. a. In order to be eligible for the Link UP Program, a residential customer's household income must be at or below 150% of the poverty level as determined by the United States Office of Management and Budget and as approved by the State Treasurer. (D)

b. A qualifying customer may receive a reduction in the installation charges, or transfer of service charges, for connection at the customer's principal place of residence on half the customary charge or \$30.00, whichever is less. (N)

c. A qualifying customer may then make payments for the connection charges on a deferred schedule in which the qualifying customer does not pay interest. The interest charges not charged to the qualifying customer shall be for connection charges of up to \$200.00 that are deferred for a period not to exceed one year. Charges assessed for installation or transfer of service include any charges that the Company customarily assesses to connect subscribers to the network. These charges do not include any permissible security deposit requirements.

d. A qualifying customer may choose one or both of the programs set forth in 2.a and 2.b of this section.

e. A qualifying customer can receive the benefits of the Link UP Program for a second and subsequent time only for a principal place of residence with an address different from the residence address at which the Link UP assistance was provided previously. (N)

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LOCAL TELEPHONE EXCHANGE SERVICE

COMBINATION MAIN STATION SERVICE

A. GENERAL

1. Combination Main Station Service applies to cases where a customer wishes to contract for a main station service at each of two separate locations (ordinarily each station will be assigned a separate telephone number) within the same exchange, so as to be able to answer calls for one main station at the other main station location or both stations at either location.
2. Combination Main Station Service is provided only in connection with individual lines (excluding coin box lines and lines terminating in key telephone systems, key equipment, key cabinets, and similar switching devices) and is furnished subject to the ability of the Telephone Company to provide satisfactory transmission and signaling arrangements and to the rate treatment outlined herein.
3. Combination Main Station Service may be employed where one station is at a business location and the other at a residence or where both stations are at either business or residence locations, but only in connection with services contracted for and used by the same customer.

B. RATES

1. Each main station is charged for at the established individual line business or residence rate, according to the classification of the service at each premises as to business or residence character.

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LOCAL TELEPHONE EXCHANGE SERVICE

PAYSTATION SERVICE

A. GENERAL

(D) (N)

Paystation Service provides telephone service to a customer-leased or owned paystation with or without coin collecting devices. A Paystation Access Line permits providers of such service to provide pay telephone service to the public.

B. DEFINITIONS

Coin Supervision - Provides signaling capability from the central office for paystations that do not have a signaling capability within the telephone. This signaling capability provides operators and/or operator systems co in control.

Customer - For the purposes of this tariff, the customer is the Paystation Service Provider.

Network Interface Device - A company-provided jack or its equivalent. It is the point of connection between the Company owned wiring and wiring owned by the customer. For the purposes of this tariff, the network interface device will be installed at a location mutually agreed upon by the customer and the Company.

Originating Line Screening (OLS) - Enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned paystations, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access tariff, when facilities and service are available.

Paystation Access Line - A basic coin transmission dial tone line. It is a line side connection from the local exchange switch to the point of demarcation at the customer premises.

Selective Class of Call Screening - Enables the customer to restrict outgoing operator-handled calls, placed over the Company's network, from the service point to only those calls which are charged to a called telephone, a third party or a calling card. Selective Class of Call Screening will be provided at the customer's option, where such facilities are available.

(D) (N)

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LOCAL TELEPHONE EXCHANGE SERVICE

PAYSTATION SERVICE

C. RULES AND REGULATIONS

(D) (N)

1. PAY STATION Service will be considered a business Service for the purpose of applying the terms, rates and conditions found elsewhere in this Tariff.
2. Only one paystation instrument may be connected to each paystation Access line. Off-Premise Extensions are not permitted.
3. The customer shall be responsible for the installation, operation and maintenance of any PAY STATION instrument used in connection with this service.
4. Requests to Directory Assistance Service originated from paystations will be charged the applicable rate of the Directory Assistance Service Provider.
5. Directory listings may be provided under the regulations that govern the furnishing of listings for business customers.
6. Coin-free operator and emergency 911 access must be available from all paystations.
7. One directory will be distributed to the customer without charge for each PAY STATION business exchange line.
8. The customer is responsible for the provision of booths, shelves, directories and all other ancillary equipment.
9. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance Calls. The Company shall not be liable for shortages of coins collected and deposited at the customer's PAY STATION instrument.
10. The Company reserves the right to disconnect service when the customer does not comply with F.C.C. and state rules and regulations related to PAY STATION service and equipment.

(D) (N)

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[support@pentel.net](mailto:support@pentel.net)

LOCAL TELEPHONE EXCHANGE SERVICE

PAYSTATION SERVICE

C. RULES AND REGULATIONS (Continued)

11. The multiline Business Subscriber Line Charge, found in the interstate and intrastate access tariff, is applicable to all paystation access lines.
12. All Company owned pay stations will comply with Rules, Regulations and Rates outlined in this Paystation Service Tariff.

D. RATES AND CHARGES

	<u>Monthly Rate</u>
1. Paystation Access Line*	Business One-Party local rate shall apply
2. Coin Supervision	\$2.21
	<u>Coin Rate</u>
3. Each outgoing local message	\$0.25

\*No measured service rates apply. Installation, move and change charges will be those applicable to business service.

\*\*This rate is not regulated by the Commission.

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