

DRENTHE TELEPHONE COMPANY

Local Telephone Exchange Service
Applying in the Exchanges of this Company
in Michigan as designated in the Table of
Contents herein.

Issued: January 11, 1993

Effective: January 20, 1993

Issued under the authority of the Michigan Public Service Commission Order dated December 22, 1992, in Case U-10215.

By: Wayne Ter Haar, General Manger

Zeeland, Michigan

LOCAL TELEPHONE EXCHANGE SERVICE

TABLE OF CONTENTS AND CHECK LIST

<u>Subject</u>	<u>Sheet Number</u>	<u>Revision</u>	<u>Issued</u>
Title Page	1	Original	1/11/93
Table of Contents and Check List	2	11th	10/04/07*
Subject Index	3	4th	03/14/06
Application of Tariff	4	Original	02/19/93
Index of Exchanges	5	1st	03/14/06
Local Rates - Drenthe Exchange	6	7th	10/04/07*
- Holland Exchange	6.1	1st	10/04/07*
- Zeeland Exchange	6.2	1st	10/04/07*
Exchange Area Map Sheet – Drenthe Exchange	7	Original	01/11/93
Exchange Area Description – Drenthe Exchange	7.1	1st	03/14/06
– Other Exchanges	7.2	Original	03/14/06
Application of Boundary Designations - Drenthe	8	Original	03/14/06
- All Other	8.1	Original	03/14/06
	9	1st	04/23/97
	9.1	1st	04/23/97
Lifeline Service	10	6th	03/14/06
	10.1	2nd	03/14/06
	10.2	Original	03/14/06
Joint User Service	11	Original	02/19/93
	11.1	Original	02/19/93
Service Charges	12	Original	02/19/93
	12.1	Original	02/19/93
	12.2	Original	02/19/93
	12.3	Original	02/19/93
Federal Programs	13	Original	12/28/99

Michigan Public
Service Commission

01/15/2008

Approved

* New or Revised Sheet

Issued: October 4, 2007

Effective: October 6, 2007

Issued under the authority of Public Act 179 of 1991 as amended.

Mike Osborne, General Manager
738 64th Avenue
Zeeland, MI 49464-9311

LOCAL TELEPHONE EXCHANGE SERVICE

SUBJECT INDEX

	<u>Page</u>		<u>Page</u>
Application and General Provisions	4	Index of Exchanges	5
Application of Boundary Designations	8	Joint User Service	11-11.1
		Lifeline Service	10-10.1*
		Local Exchange Area Map	7
Exchange Boundary Description	7.1	Local Tariff	6-6.2
Federal Programs	13 (N)		

*New or Revised Sheet

Issued: December 21, 2004

Effective: December 22, 2004

BY: Wayne Ter Haar, General Manager

Zeeland, Michigan

LOCAL TELEPHONE EXCHANGE SERVICE
APPLICATION AND ARRANGEMENT OF TARIFF

APPLICATION

1. This Tariff applies to Local Telephone Exchange Services of the Drenthe Telephone Company - hereinafter referred to as the Telephone Company - in exchanges in Michigan as designated herein.
2. Local Telephone Exchange Service Is that of furnishing facilities for telephone intercommunication between customers within a Local Service Area.
3. The provision of service is subject to regulations specified in the M.P.S.C. Tariffs of the Telephone Company, which tariffs as they now exist or as they may be revised, added to, or supplemented by superseding issues are hereby made a part of this Tariff.

EXPLANATION OF SYMBOLS

(C) Signifies a changed regulation.

(D) Signifies a discontinued rate, treatment or regulation.

(I) Signifies an increased rate, or new treatment resulting in increased rate.

(N) Signifies a reduced rate, treatment or regulation.

(R) Signifies a reduced rate, or new treatment resulting in reduced rate.

Issued: February 19, 1993

Effective: January 20, 1993

Issued under the authority of the Michigan Public Service Commission Order dated
December 22, 1992 in Case No. U-10215.

By: Wayne Ter Haar, General Manager

Zeeland, Michigan

LOCAL TELEPHONE EXCHANGE SERVICES

INDEX OF EXCHANGES SHOWING INCORPORATED
VILLAGES, TOWNSHIPS, AND COUNTIES WITHIN
ITS EXCHANGE SERVICE AREA

<u>Exchange</u>	<u>Incorporated Village</u>	<u>Townships</u>	<u>County</u>	
Drenthe	None	Zeeland	Ottawa	(N) (N)
		Jamestown	Ottawa	
	None	Overisel	Allegan	
		Salem	Allegan	
Holland	Holland	Holland	Ottawa	
		Olive	Ottawa	
		Park	Ottawa	
		Port Sheldon	Ottawa	
		Fillmore	Allegan	
		Laketown	Allegan	
Zeeland	Zeeland	Holland	Ottawa	
		Zeeland	Ottawa	
		Fillmore	Allegan	
		Overisel	Allegan	

Issued: March 14, 2006

Effective: March 15, 2006

Issued under the authority Public Act 179 of 1991 as amended.

By: Mike Osborne, General Manager

Zeeland, Michigan

LOCAL TELEPHONE EXCHANGE SERVICE
EXCHANGE SERVICE OFFERINGS AND MONTHLY RATES

EXCHANGE - DRENTH

A. GENERAL

1. The provision of service at the rates shown below is subject to the regulations given in the General Rules and Regulations as they now exist and are filed with the and form part of this Tariff.
2. The rates shown below entitle the customer to messages without other charge to all stations bearing the designation of a central office at the following exchanges, which comprise the Local Service Area:

DRENTH ZEELAND BORCULO JAMESTOWN HAMILTON HOLLAND
HUDSONVILLE

3. Calls made to a telephone number with an NPA NXX that is associated with the rate center that is within the customer's local calling area are local calls regardless of the physical location of the called party. (N)
(N)
(N)

B. BASIC SERVICE RATES, MONTHLY RATES

1. Monthly Rates for Exchange Service

<u>Class of Service</u>	<u>Monthly Rate</u>
Business:	
One-Party	\$21.12
Multi Lines (7 or more)	\$18.62
Educational	\$18.62
Residence:	
One-Party	\$21.50

Michigan Public
Service Commission

01/15/2008

Approved

Issued: October 4, 2007

Effective: October 6, 2007

Issued under the authority of 1991 PA 179 as amended.

Mike Osborne, General Manager
738 64th Avenue
Zeeland, MI 49464-9311

LOCAL TELEPHONE EXCHANGE SERVICE
EXCHANGE SERVICE OFFERINGS AND MONTHLY RATES

EXCHANGE - HOLLAND

A. GENERAL

1. The provision of service at the rates shown below is subject to the regulations given in the General Rules and Regulations as they now exist and are filed with the and form part of this Tariff.
2. The rates shown below entitle the customer to messages without other charge to all stations bearing the designation of a central office at the following exchanges, which comprise the Local Service Area:

HOLLAND	BORCULO	GRAND HAVEN	HAMILTON	SAUGATUCK
ZEELAND	DRENTH			

3. Calls made to a telephone number with an NPA NXX that is associated with the rate center that is within the customer's local calling area are local calls regardless of the physical location of the called party. (N)
(N)
(N)

B. BASIC SERVICE RATES, MONTHLY RATES

1. Monthly Rates for Exchange Service

<u>Class of Service</u>	<u>Monthly Rate</u>
Business:	
One-Party	\$21.12
Multi Lines (7 or more)	\$18.62
Educational	\$18.62
Residence:	
One-Party	\$21.50



Issued: October 4, 2007

Effective: October 6, 2007

Issued under the authority of 1991 PA 179 as amended.

Mike Osborne, General Manager
738 64th Avenue
Zeeland, MI 49464-9311

LOCAL TELEPHONE EXCHANGE SERVICE
EXCHANGE SERVICE OFFERINGS AND MONTHLY RATES

EXCHANGE - ZEELAND

A. GENERAL

1. The provision of service at the rates shown below is subject to the regulations given in the General Rules and Regulations as they now exist and are filed with the and form part of this Tariff.
2. The rates shown below entitle the customer to messages without other charge to all stations bearing the designation of a central office at the following exchanges, which comprise the Local Service Area:

ZEELAND BORCULO HUDSONVILLE HAMILTON DRENTH
HOLLAND JAMESTOWN

3. Calls made to a telephone number with an NPA NXX that is associated with the rate center that is within the customer's local calling area are local calls regardless of the physical location of the called party. (N)
(N)
(N)

B. BASIC SERVICE RATES, MONTHLY RATES

1. Monthly Rates for Exchange Service

<u>Class of Service</u>	<u>Monthly Rate</u>
Business:	
One-Party	\$21.12
Multi Lines (7 or more)	\$18.62
Educational	\$18.62
Residence:	
One-Party	\$21.50



Issued: October 4, 2007

Effective: October 6, 2007

Issued under the authority of 1991 PA 179 as amended.

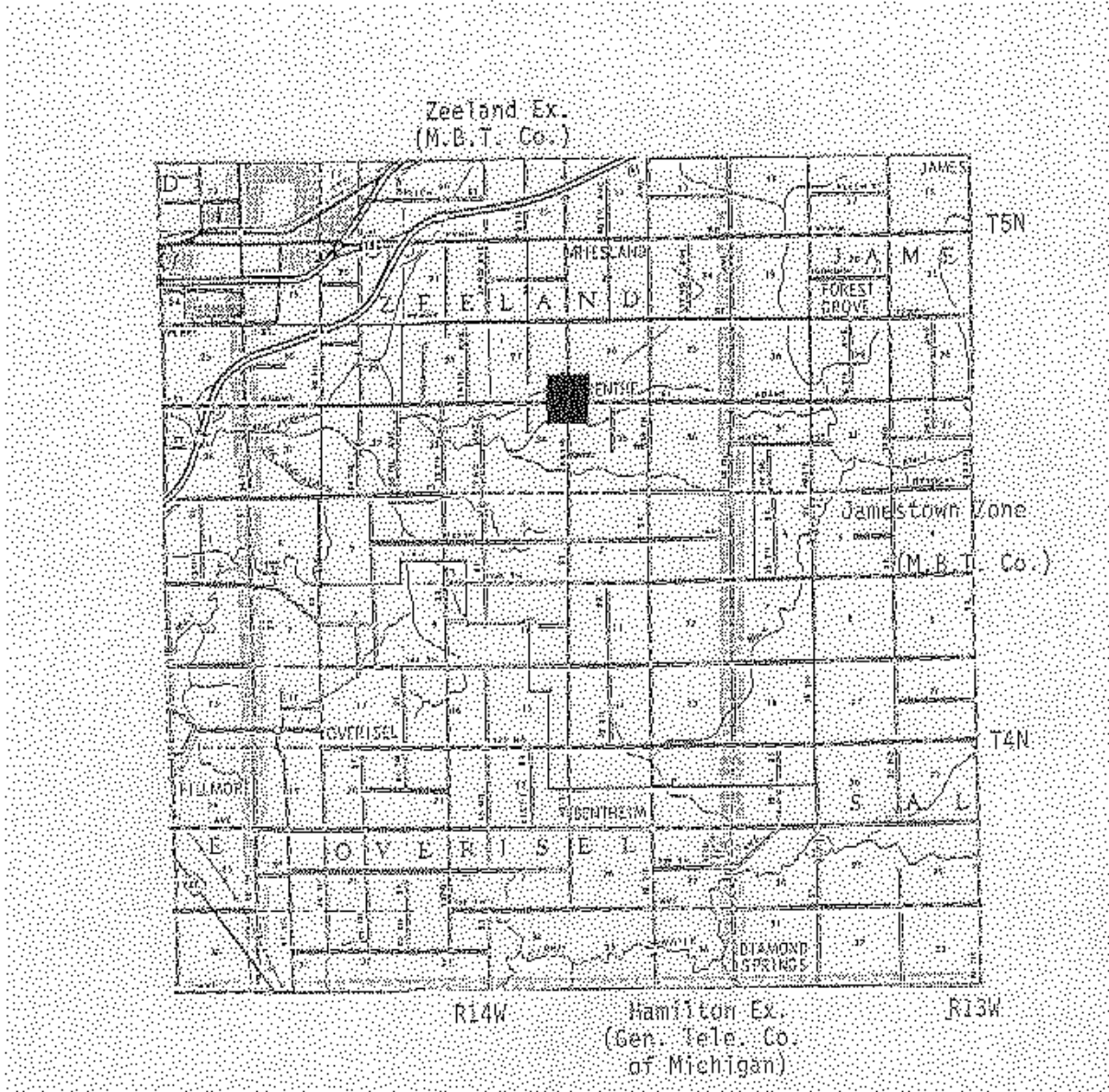
Mike Osborne, General Manager
738 64th Avenue
Zeeland, MI 49464-931

LOCAL TELEPHONE EXCHANGE SERVICE

EXCHANGE SERVICE AREA

Licensed to Serve

Exchange: Drenthe



Issued: January 11, 1993

Effective: January 20, 1993

Issued under the authority of the Michigan Public Service Commission Order dated December 22, 1992 in Case No. U-10215.

By: Wayne Ter Haar, General Manager

Zeeland, Michigan

LOCAL TELEPHONE EXCHANGE SERVICE

EXCHANGE AREA DESCRIPTION

Licensed to Serve – Exchange Drenthe

Commencing at the NW corner of Section 32, T5N, R14W, Zeeland Twp., Ottawa County, East to SW corner Section 28, North to the NW corner Section 28, East to the South 1/4 post of Section 22, North to the North 1/4 post of Section 22, East to the North 1/4 post of Section 23, South to the South 1/4 post of Section 23, East to the NE corner of Section 30, T5N, R13W, Jamestown Twp., South to the East 1/4 post of Section 31, West to the North 1/8 post of the Southwest 1/4 of Section 31, thence South to the South 1/8 post of the Southwest 1/4 of Section 6, T4N, R13W, Salem Twp., Allegan County, East to the Northeast corner of Section 7, South to the East 1/4 post of Section 19, West to the South 1/8 post of the Northeast 1/4 of Section 22, Overisel Twp., North to the center post of the Northeast 1/4 of Section 15, West to the East 1/8 post of the Northwest 1/4 of Section 15, North to the center post of Section 10, West to South 1/8 post of the Northeast 1/4 of Section 9, North to the center post of the Southeast 1/4 of Section 4, West to the East 1/8 post of the Southeast 1/4 of Section 5, South to the Southeast corner of Section 5, West to the Southwest corner of Section 5, North to the point of beginning.

Issued: March 14, 2006

Effective: March 15, 2006

Issued under the authority of 1991 PA 179 as amended.

By: Mike Osborne, General Manager

Zeeland, Michigan

LOCAL TELEPHONE EXCHANGE SERVICE

EXCHANGE AREA DESCRIPTION

Licensed to Serve – All Exchanges except for the Drenthe Exchange

Legal Descriptions and Maps

The Company hereby mirrors the Map and Legal Description tariffs of the exchanges, by Incumbent Local Exchange Carrier, listed below to identify its service territory. Any future modifications to these exchange boundaries or legal descriptions of these boundaries will be automatically mirrored by the Company on a going forward basis. If not mirrored, new detailed maps and legal descriptions on an individual exchange basis will be filed with the MPSC for approval.

Exchange

Holland
Zeeland

Incumbent Local Exchange Carrier

Ameritech Michigan
Ameritech Michigan

Issued: March 14, 2006

Effective: March 15, 2006

Issued under the authority of 1991 PA 179 as amended.

By: Mike Osborne, General Manager

Zeeland, Michigan

TELEPHONE EXCHANGE SERVICES

BOUNDARY DESIGNATIONS

Exchange - Drenthe

(N)

A. GENERAL

1. Application of Boundary Designations

- a. Boundaries for the Exchange is designated on the map in Tariff M.P.S.C. No. 1.
- b. Each establishment is within only one Exchange area except as provided in c. below.
- c. Where the boundary is designated as a road (street or highway) the area includes that side of the highway on which are located the general plant facilities serving both sides of the highway. When such facilities are located on the near side of the highway, a customer located on the opposite side is considered to be within the area if he can be served by a drop wire using not more than one additional pole; when the general facilities are located on the far side of the boundary, a customer on that side is considered to be within the area if he can be served by means of a drop wire not requiring any additional poles.
- d. Where the boundary is designated as the center of the road (street or highway) each side of the road is in a different service area.
- e. Where the boundary is designated as a river (stream) or railroad each side of the river or railroad is in a different service area.
- f. Where the boundary divides a lake the shore of the lake is in different service areas in accordance with the boundary designation at the shoreline.
- g. Where the boundary is designated as a Township Section Line or a specified distance from a Township Section Line, customers are served in accordance with their location with respect to such boundary line. When such a line is other than the section line or one-quarter or one-half mile from a section line the location of the boundary line with respect to the section line will be shown in feet or fractional miles on the Tariff Map Sheet.

Issued: March 14, 2006

Effective: March 15, 2006

Issued under the authority of 1991 PA 179 as amended.

By: Mike Osborne, General Manager

Zeeland, Michigan

TELEPHONE EXCHANGE SERVICES

BOUNDARY DESIGNATIONS

Exchange – All Except Drenthe

A. GENERAL

1. Application of Boundary Designations

- a. Boundaries for the Exchange is designated on the map in M.P.S.C. No. 1 of the Company or on the map of the Incumbent Local Exchange Carrier if the Company has stated in M.P.S.C. No. 1 that they mirror the Incumbent Local Exchange Carrier's maps and legal description exchange boundaries for that exchange.
- b. A customer is considered within an exchange if that customer can be served by distribution cable located within that exchange's boundaries and a drop of not less than 2,000 feet.

Issued: March 14, 2006

Effective: March 15, 2006

Issued under the authority of 1991 PA 179 as amended.

By: Mike Osborne, General Manager

Zeeland, Michigan

LOCAL TELEPHONE EXCHANGE SERVICE

(D)

(D)

Issued: April 23, 1997

Effective: April 3, 1997

Issued under the authority of the Michigan Public Service Commission order dated December 22, 1992, in Case No. U-10064.

By: Wayne TerHaar, General Manager

Zeeland, Michigan

LOCAL TELEPHONE EXCHANGE SERVICE

(D)

(D)

Issued: April 23, 1997

Effective: April 3, 1997

Issued under the authority of the Michigan Public Service Commission Order dated December 22, 1992, in Case No. U-10064.

By: Wayne TerHaar, General Manager

Zeeland, Michigan

LOCAL TELEPHONE EXCHANGE SERVICE

LIFELINE SERVICE

A. DESCRIPTION

1. Lifeline Service applies discounts to monthly recurring rates for qualifying residential customers. (D)
These discounts are applied to existing tariffed rates and charges for residential telephone service.
2. In order to be eligible for Lifeline Service a residential customer's household income must be at or below 150% of the poverty level as determined by the United States Office of Management and Budget and as approved by the State Treasurer or the customer must participate in one of the following federal assistance program: (N)
 - a. Medicaid
 - b. Food stamps
 - c. Supplemental security income
 - d. Federal public housing assistance
 - e. Low-income home energy assistance program
 - f. National school lunch program's free lunch program
 - g. Temporary assistance for needy families. (N)
3. Lifeline Service includes the services and functionalities enumerated in by the F.C.C. as follows: voice grade access to the public switched network; local usage; dual tone multi-frequency signaling or its functional equivalent; single-party service or its functional equivalent; access to operator services; access to interexchange service; access to directory assistance; and toll blocking for qualifying customers.
4. Other services can be provided with the Lifeline Service at applicable rates and charges.

B. REGULATIONS

1. Regulations specified elsewhere in the Company's tariffs apply to Lifeline Service.
2. Lifeline Service is available only with residence services, excluding foreign exchange service. Lifeline Service is limited to one line per household at the customer's primary residence.
3. A miscellaneous service charge does not apply when Lifeline Service is added or discontinued to existing service when that is the only work being done.
4. a. A discount of 20% of the Basic Local Exchange rate or \$11.25, whichever is greater, on the monthly rate for Basic Local Exchange Service for Lifeline customers is applicable. For Lifeline customers 65 years of age or more, the discount will be 25% of the Basic Local Exchange rate or \$12.35, whichever is greater. The total discount shall not exceed 100% of all end-user common line charges and the Basic Local Exchange rate. (C)
- b. The credit will be applied in the following order: (1) The Interstate End User Access Charge, National Exchange Carriers Association, Inc. Tariff F.C.C. No. 5, Access Service. (2) End User Common Line charge, Michigan Exchange Carriers Association (MECA), Tariff M.P.S.C. No. 25, Part XVII, Section 17.1.2. and (3) The balance of the credit, if any, will be applied as a credit to the Basic Local Exchange rate.

Issued: March 14, 2006

Effective: March 15, 2006

Issued under the authority of Public Act 179 of 1991 as amended.

By: Mike Osborne, General Manager

Zeeland, Michigan

LOCAL TELEPHONE EXCHANGE SERVICE

LIFELINE SERVICE (CONTINUED)

B. REGULATIONS (Continued)

4. (Continued)

- c. The Company will provide, at the qualifying customer's option, toll blocking service at no charge. The Company defines toll blocking as a service provided by the Company that lets the customer elect not to allow the completion of outgoing toll calls from their telecommunications channel
 - d. The Company will not require a service deposit in order to initiate Lifeline Service if the qualifying customer voluntarily elects toll blocking service.
 - e. The company will not disconnect Lifeline Service for non-payment of toll charges by qualifying customers.
5. The Lifeline plan will apply after receipt and processing of a completed Company or government provided application, including documentation indicating that the household meets the eligibility standards established above.
 6. Customers of Lifeline Service must notify the Company of any changes which would affect qualification. Reverification of eligibility will take place on an ongoing basis. When the customer is no longer eligible for Lifeline service, the Lifeline Discount will be discontinued and regular tariff rates and charges would apply.

C. MONTHLY RATE FOR NON LIFELINE CUSTOMERS

A rate specified in MECA's Tariff M.P.S.C No. 25 Part XVII, Section 17.1.2.1 applies per exchange access line to cover the costs of the Lifeline service, to the Telephone Company intrastate services as listed below:

- Business and Residence exchange services excluding Lifeline customers.
- PBX Trunk Services
- Centrex Services

The rate for business Centrex station lines will be computed based on the trunk Equivalence Table specified in the Company's Tariff M.P.S.C. No. 2.

Issued: March 14, 2006

Effective: March 15, 2006

Issued under the authority Public Act 179 of 1991 as amended.

By: Mike Osborne, General Manager

Zeeland, Michigan

LOCAL TELEPHONE EXCHANGE SERVICE

LIFELINE SERVICE (CONTINUED)

D. LINK UP PROGRAM

1. A discount on the line connection charges, specified elsewhere in this tariff, is also available to qualifying customers, for the installation or transfer of service from one residential premises to another.
2. a. In order to be eligible for the Link Up Program, a residential customer's household income must be at or below 150% of the poverty level as determined by the United States Office of Management and Budget and as approved by the State Treasurer or the customer must participate in one of the following federal assistance program:
 - i. Medicaid (N)
 - ii. Food stamps
 - iii. Supplemental security income
 - iv. Federal public housing assistance
 - v. Low-income home energy assistance program
 - vi. National school lunch program's free lunch program
 - vii. Temporary assistance for needy families. (N)
- b. A qualifying customer may receive a reduction in the installation charges, or transfer of service charges, for connection at the customer's principal place of residence of half the customary charge or \$30.00, whichever is less.
- c. A qualifying customer may then make payments for the connection charges on a deferred schedule in which the qualifying customer does not pay interest. The interest charges not charged to the qualifying customer shall be for connection charges of up to \$200.00 that are deferred for a period not to exceed one year. Charges assessed for installation or transfer of service includes any charges that the Company customarily assesses to connect subscribers to the network. These charges do not include any permissible security deposit requirements. (C)
- d. A qualifying customer may choose one or both of the programs set forth in 2.a. and 2.b. of this section.
- e. A qualifying customer can receive the benefits of the Link Up Program for a second and subsequent time only for a principal place of residence with an address different from the residence address at which the Link Up assistance was provided previously.

Issued: March 14, 2006

Effective: March 15, 2006

Issued under the authority Public Act 179 of 1991 as amended.

By: Mike Osborne, General Manager

Zeeland, Michigan

AUXILIARY SERVICES AND EQUIPMENT

JOINT USER SERVICE

A. GENERAL

1. Joint User Service is an arrangement whereby a person or firm - designated a Joint User - is permitted to use the service of a customer. To facilitate this use, a directory listing is provided for each Joint User.
2. Joint User Service is provided only in connection with individual line business service and private branch exchange business service. The use of residence service by persons other than the customer is provided under Extra Directory Listings.
3. The Joint User must be located in the same office or suite of offices as the customer, or in an office immediately adjacent thereto and connected therewith by passageways other than public passageways.
4. Joint User Service is not furnished in association with the service of a customer who is engaged primarily in performing service of a secretarial nature or who is in the business of renting space to transient or permanent tenants.
5. No separate ring numbers or distinctive designations are assigned for the purpose of signaling Joint Users.
6. Joint User Service must be contracted for by the original customer who is required to assume responsibility for all charges incurred by the Joint User.
7. Extension Stations, Extra Listings, Miscellaneous Equipment and other facilities and service will be furnished to the Joint User upon request of the original customer.
8. Charges for Joint User Service date from the date the service is first rendered. The Joint User Service is automatically discontinued upon termination of the main service. The minimum charge for Joint User Service, however, is the charge for the period of one month.

Issued: February 19, 1993

Effective: January 20, 1993

Issued under the authority of the Michigan Public Service Commission Order dated December 22, 1992 in Case No. U-10215.

By: Wayne Ter Haar, General Manager

Zeeland, Michigan

AUXILIARY SERVICES AND EQUIPMENT

JOINT USER SERVICE

A. GENERAL (Continued)

9. After the listing of a Joint User has been inserted in the directory, such Joint User Service shall not be discontinued during the life of the directory - but not to exceed one year, unless:
 - a. The main service is also discontinued.
 - b. The Joint User moves from the premises in which the main station is located.
 - c. The Joint User establishes main station on the same premises.

B. RATES

Joint User Service, including one listing in the directory, is furnished at 1/2 the charge for one Individual Business Line, per month.

Issued: February 19, 1993

Effective: January 20, 1993

Issued under the authority of the Michigan Public Service Commission Order dated December 22, 1992 in Case No. U-10215.

By: Wayne Ter Haar, General Manager

Zeeland, Michigan

LOCAL TELEPHONE EXCHANGE SERVICES

SERVICE CHARGES

A. GENERAL

1. The Service Charges covered herein are applicable in connection with the establishment of telephone service and subsequent moves, changes and additions of lines and other service.
2. Service Charges
 - a. The Service Ordering Charge is the charge for work performed by the Telephone Company in connection with the receiving, recording and processing of customer requests for service and equipment ordered to be performed or provided at the same time, on the same system and on the same premises. The term "per order" means all work or service ordered at the same time for the same account.
 - b. The Line Connection Charges applies to each central office line (exchange line, trunks, etc.) for work required in the central office and outside plant, including reconnection of suspended (vacation) service and restoral of service after temporary disconnection of service for nonpayment.

Issued: February 19, 1993

Effective: January 20, 1993

Issued under the authority of the Michigan Public Service Commission Order dated December 22, 1992, in Case No. U-10215.

By: Wayne Ter Haar, General Manager

Zeeland, Michigan

LOCAL TELEPHONE EXCHANGE SERVICES

SERVICE CHARGES

A. GENERAL (Continued)

3. Customer Premises

- a. A premises is a building, portion of a building or buildings on the same continuous property occupied by the customer in the conduct of his business or occupied by the customer as a residence. All space for offices occupied by a customer on the same or separate floors of one building are considered as a single (or same) premises.
- (1) Same continuous property shall mean an uninterrupted plot of land within the same block and occupied by one customer. Same block is defined as parcel of land enclosed but uncrossed by public thoroughfares. Railroad tracks, rivers and alleys are not considered as public thoroughfares.
- (2) A building shall mean a structure on one foundation or two structures on separate foundations with a common wall or abutting walls with ready access from one structure to the other by means of doorways or permanent openings through the intervening wall or walls. Structures in the same or different block occupied by one customer and connected by passageways shall be considered as the same building if the passageway is actually used as a continuation of space in the two buildings and not principally used as a walkway.

Issued: February 19, 1993

Effective: January 20, 1993

Issued under the authority of the Michigan Public Service Commission Order dated December 22, 1992, in Case No. U-10215.

By: Wayne Ter Haar, General Manager

Zeeland, Michigan

LOCAL TELEPHONE EXCHANGE SERVICE

SERVICE CHARGES

A. GENERAL (Continued)

4. Additional Conditions

- a. Service charges are In addition to all other applicable rates and charges associated with the service being provided.
- b. The charges specified herein do not contemplate work being performed by the Company employees at a time when overtime wages apply due to the request of the customer or do they contemplate work begun being interrupted by the customer. If the customer requests overtime labor being performed or Interrupts work once begun, a charge In addition to the specified charges will be made equal to the additional cost involved.
- c. Services charges apply to suspension of service consisting of one line connection charge per line suspended and one charge for establishment of service as set forth under service charges, billable on suspension of service with no additional service charge upon restoral of the suspended service to full rate.

5. Restoral of Service

- a. Service discontinued by the Telephone Company because of non-payment when the service has not been disconnected is subject to the Restoral of Service Charge.
- b. When service Is rendered inoperative by fire or other causes beyond the control of the customer which render the premises unfit for occupancy, the same service or type of equipment as destroyed will be reestablished at the same or different location, a the option of the customer, without Service or Installation Charge.

Issued: February 19, 1993

Effective: January 20, 1993

Issued under the authority of the Michigan Public Service Commission Order dated December 22, 1992, in Case No. U-10215.

By: Wayne Ter Haar, General Manager

Zeeland, Michigan

LOCAL TELEPHONE EXCHANGE SERVICES

SERVICE CHARGES

B. SERVICE CHARGES

1. Service Ordering Charge

a. Initial Service Order, per order

Applies to any new customer's service order \$ 12.00

b. Subsequent Service Order, per order

Applies to any present customer's order to relocate, install, change or add to the service; telephone number change, suspension of service (vacation); restoral of service after disconnect for nonpayment; additional central office lines, et cetera.- \$ 7.00

2. Line Connection Charge

Per Line \$ 12.00

3. Restoral of Service Charge

Where service has been disconnected for non payment of any charges due to failure of subscriber to establish credit in accordance with regulations.

For reconnecting all services and facilities being provided at one location, business or residence. \$ 12.00

Issued: February 19, 1993

Effective: January 20, 1993

Issued under the authority of the Michigan Public Service Commission Order dated December 22, 1992, in Case No. U-10215.

By: Wayne Ter Haar, General Manager

Zeeland, Michigan

FEDERAL PROGRAMS

1. UNIVERSAL SERVICE SUPPORT FOR LIBRARIES AND SCHOOLS

1. In accordance with 1997 PA 95 of the Michigan Telecommunications Act, and 47 CFR 54.500 *et seq.*, eligible elementary and secondary schools shall receive intrastate services at discounts equal to the discounts applicable for eligible interstate services if the Company receives federal universal support for such telecommunication services.
2. In accordance with 1997 PA 96 of the Michigan Telecommunications Act, and 47 CFR 54.500 *et seq.*, eligible libraries shall receive intrastate services at discounts equal to the discounts applicable for eligible interstate services if the Company receives federal universal support for such telecommunication services.
3. Eligibility for discounts shall be determined in accordance with 47 CFR 54.500 *et seq.*

2. UNIVERSAL SERVICE SUPPORT FOR HEALTH CARE PROVIDERS

1. In accordance with 47 CFR 54.601 *et seq.*, the Company shall offer services to eligible health care providers to the extent that facilities and services are available.
2. Eligibility qualifications, provider selection, etc. shall be determined in accordance with 47 CFR 54.601 *et seq.*
3. Services to eligible health care providers at reduced rates will be offered in accordance with 47 CFR 54.601 *et seq.*
4. Reduced rates to eligible health care providers are available only to the extent that adequate funding is available from the federal universal support fund.

Issued: December 28, 1999

Effective: December 29, 1999

Issued under authority of 1991 PA 179 as amended.

By: Wayne Ter Haar, General Manager

Zeeland, Michigan