

Schedule of Rates and Charges and  
Regulations Governing General

AUXILIARY SERVICES

Applying in the Exchanges of the Company, in  
Michigan, as Designated in the Table of Contents  
in Tariff M.P.S.C. No. 1.

AUXILIARY SERVICES

TABLE OF CONTENTS AND CHECK LIST

<b>Subject</b>	<b>Sheet</b>	<b>Revision</b>	<b>Issued</b>
Title Page	1	Original	03/22/93
Table of Contents and Check List	2	6th Revised	* 01/31/06
Subject Index	3	3rd Revised	04/23/97
Application Tariff	4	Original	03/22/93
Special Equipment and Arrangements	5	Original	03/22/93
Touchcall	6	Original	03/22/93
Universal Emergency Number Service (911)	7	Original	03/22/93
	7.1	Original	03/22/93
	7.2	Original	03/22/93
	7.3	Original	03/22/93
	7.4	Original	03/22/93
	7.5	Original	03/22/93
Mileage and Channel Charges	8	Original	03/22/93
Paystation Service	9	1st Revised	04/23/97
	9.1	1st Revised	04/23/97
Joint User Service	10	Original	03/22/93
Directory Listings	11	Original	03/22/93
Leased Wire Facilities	12	Original	03/22/93
Centrex Service	13	Original	06/30/95
	13.1	3rd Revised	* 01/31/06
	13.1.5	2nd Revised	* 01/31/06
	13.2	2nd Revised	* 01/31/06
	13.3	1st Revised	08/16/00
	13.4	1st Revised	08/16/00
	13.5	Original	06/30/95
Direct Inward Dialing (DID) Service	14	Original	09/28/95
	14.1	Original	09/28/95
Direct Inward Dialing - Outpulsing Service	15	Original	09/28/95

\* new or revised sheet

---

Issued: January 31, 2006

By: Gilbert Collver, President

Climax Michigan

AUXILLIARY SERVICES

SUBJECT INDEX

	<b>Sheet</b>	
Centrex Service	13-13.5	
Channel Charges	8	
		(D)
Direct Inward Dialing (DID) Service	14-14.1	
Direct Inward Dialing-Outpulsing Service	15	
Directory Listing	11	
General	4	
Joint User Service	10	
Leased Wire Facilities	12	
Local Calls from Pay Stations	9-9.1	
Paystation Service	9-9.1	(N)
Special Equipment and Arrangements	5	
Touchcall Service	6	
Universal Emergency Number Service (911)	7-7.5	

AUXILIARY SERVICES

GENERAL

A. APPLICATION

This Tariff applies to general Auxiliary Services of the Climax Telephone Company - hereinafter referred to as the Telephone Company - in exchanges in Michigan, as designated in the Table of Contents in Tariff M.P.S.C. No. 1.

General Regulations - Tariff M.P.S.C. No. 7 - of the Telephone Company applies to the various Auxiliary Services, in addition to the regulations included in this Tariff.

B. EXPLANATION OF SYMBOLS

(C) Signifies a changed regulation.

(D) Signifies a discontinued rate, treatment or regulation.

(I) Signifies an increased rate or new treatment resulting in increased rate.

(N) Signifies a new rate, treatment or regulation.

(R) Signifies a reduced rate or new treatment resulting in reduced rate.

---

Issued: March 22, 1993

Effective: March 22, 1993

Issued under the authority of the Michigan Public Service  
Commission Order dated December 22, 1992, in Case No. U-10064.

By: Gilbert Collver, President

Climax, Michigan

AUXILIARY SERVICES  
SPECIAL EQUIPMENT AND ARRANGEMENTS

GENERAL

1. Special facilities not ordinarily provided are furnished wherever practicable, if not detrimental to any of the services furnished by the Telephone Company, at charges equivalent to the estimated cost of furnishing such facilities.
2. Estimated cost consists of an estimate of the following items to the extent that they are applicable:
  - a. Cost of maintenance.
  - b. Cost of operation.
  - c. Depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage.
  - d. Administration, taxes and uncollectible revenue on the basis of reasonable average charges for these items.
  - e. Any other specific items of expense associated with the particular situation.
  - f. A reasonable amount, computed on the estimated cost installed of any facilities provided, for return and contingencies.

Estimated cost installed as mentioned in (c) and (f) above includes cost of equipment specifically provided or used plus the estimated cost of installing, including engineering, labor, supervision, transportation, rights-of-way and any other items which are chargeable to the capital accounts.

3. In particular cases where warranted by the circumstances, the charge may be in the form of a nonrecurring charge only, or a monthly charge only, or both a nonrecurring and a monthly charge may apply.

---

Issued: March 22, 1993

Effective: March 22, 1993

Issued under the authority of the Michigan Public Service  
Commission Order dated December 22, 1992, in Case No. U-10064.

By: Gilbert Collver, President

Climax, Michigan

AUXILIARY SERVICES  
TOUCHCALL SERVICE

A. GENERAL

1. Touchcall Service provides for operating a telephone by means of push buttons in lieu of rotary dial.
2. Touchcall Service is offered for all basic classes of service. The service is available where all equipment on the customer's premises is compatible. It is not necessary that all instruments on a line be equipped for Touchcall; however, all lines on the same instrument must be similarly equipped.

B. RATES

1. The monthly rates are in addition to the regular rates for the class of service furnished and any applicable service charges as covered under Service Charges in M.P.S.C. No. 1.

Monthly Charge

2. Service, Per line \$ -0-

---

Issued: March 22, 1993

Effective: March 22, 1993

Issued under the authority of the Michigan Public Service  
Commission Order dated December 22, 1992, in Case No. U-10064.

By: Gilbert Collver, President

Climax, Michigan

AUXILIARY SERVICES  
UNIVERSAL EMERGENCY NUMBER SERVICE (911)

A. General

1. This tariff provides for Universal Emergency Number Service (911) as provided under the conditions set forth in the Emergency Telephone Service Act, 1986 PA 32; MCL 484.1101 et seq. The provisions of PA-32, as enacted or amended, supercede this tariff.
2. Universal Emergency Number Service (911), is a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) designed by the customer may receive telephone calls dialed to the telephone number 911 from service users within a 911 service district.
3. Under the provisions of PA-32 the county is the agency that is empowered to establish an emergency telephone district or a 911 service district. The county, upon adoption of the resolution, must act on behalf of the public agencies located within the 911 service district.
4. As soon as it is feasible, after receipt of a written application from a county requesting 911 service within a 911 service district described in a final 911 service plan adopted pursuant to PA-32, the service supplier will make the central office facilities available to provide 911 service and options.
5. Two types of 911 service are offered: Basic 911 (B911) and Enhanced 911 Service (E911).
  - a. Basic 911 Service provides for routing all 911 calls originated by telephones having telephone numbers beginning with a given central office prefix code or codes to a single PSAP equipped to receive those calls.
  - b. Enhanced 911 Service provides additional features: such as selective routing of 911 calls to a specific PSAP that is selected from the various PSAPs serving customers within that central office area; E911 Trunks; Automatic Number Identification and PSAP Data Base Establishment and Update Service.
6. Pursuant to PA-32, the 911 calling party waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, address and name associated with the originating access line location are furnished to the PSAP.

---

Issued: March 22, 1993

Effective: March 22, 1993

Issued under the authority of the Michigan Public Service  
Commission Order dated December 22, 1992, in Case No. U-10064.

By: Gilbert Collver, President

Climax, Michigan

AUXILIARY SERVICES  
UNIVERSAL EMERGENCY NUMBER SERVICE (911)

B. Definition of Terms

Automatic Location Identification (ALI) - an E911 feature that provides the name or address or both associated with the calling party's telephone number (identified by ANI as defined below) to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off-premise extensions, etc.) are identified with the address of the telephone number at the main location.

Automatic Number Identification (ANI) - provides for the telephone number of the calling party to be forwarded to the PSAP.

911 Trunks - trunks between a serving central office and a PSAP or between two central offices, except where one of the central offices is a remote unit. In instances where one of the central offices is a remote unit, nonrecurring charges and monthly rates do not apply to that segment of the 911 Trunk.

Emergency Service Number (ESN) - an ESN is a Selective Routing (SR) code assigned to each telephone number in an exchange where SR is provided to route E911 calls to an appropriate PSAP. The ESN defines the set of emergency services (e.g., police, fire, medical) within a particular serving area. An ESN is associated with a primary PSAP and possibly one or more secondary PSAPs.

Emergency Telephone Service Charge - a charge for the network start-up costs, customer notification costs, billing costs including an allowance for uncollectibles, and network nonrecurring and recurring installation, maintenance, service and equipment network charges of a service supplier providing 911 service pursuant to PA-32.

911 Service Area - the geographic area in which the customer will respond to all 911 calls and dispatch appropriate emergency assistance.

PSAP Data Base Establishment and Update Service - provides the PSAP with the initial list, as well as periodic updates of customer names, telephone numbers and addresses for ALL.

Public Safety Answering Point (PSAP) - a communications facility operated or answered on a 24-hour basis, assigned responsibility by a public agency or county to receive 911 calls and, as appropriate, to directly dispatch emergency response services, or to transfer or relay emergency 911 calls to other public safety agencies. It is the first point of reception by a public safety agency of a 911 call, and services the jurisdictions in which it is located and other participating jurisdictions, if any.

Selective Routing Service - a feature that routes an E911 call from a central office to the designated primary PSAP based upon the identified number of the calling party.

---

Issued: March 22, 1993

Effective: March 22, 1993

Issued under the authority of the Michigan Public Service  
Commission Order dated December 22, 1992, in Case No. U-10064.

By: Gilbert Collver, President

Climax, Michigan

AUXILIARY SERVICES

UNIVERSAL EMERGENCY NUMBER SERVICE (911)

B. Definition of Terms (Continued)

Service Supplier - any provider of regulated telephone service to a service user in the state.

Serving Central Office - the central office from which a PSAP, either primary or secondary, is served.

Universal Emergency Number Service - a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) designated by the customer may receive telephone calls dialed to the telephone number 911. The 911 service includes lines and equipment necessary for transferring and dispatching public emergency telephone calls originated by persons within the telephone central offices areas arranged for 911 calling.

Universal Emergency Number Service Customer (Customer) - the board of county commissioners is designated as the customer that is legally authorized to subscribe to service and have public safety responsibility by law to respond to telephone calls from the public or emergency police, fire or other emergency services within the telephone central office areas arranged for 911 calling. A customer or group of customers may authorize an agent to subscribe to the service but the agent is not the customer.

C. Rates and Charges

1. Appropriate recurring and nonrecurring service charges and rates apply as set forth in the applicable MPSC tariffs of the telephone company or by concurrence with other telephone company tariffs or by special contractual agreements between the telephone company and the appropriate governmental agency.

D. Emergency Telephone Service Charge

1. PA-32 mandates that the telephone company be permitted to recover costs incurred for providing 911 service through the Emergency Telephone Service Charge.
2. For any Emergency Telephone District (911 service) wishing to recover costs pursuant to PA-32 the following shall apply:
  - A. The Emergency Telephone Service Charge shall be determined by the designated co-ordinator of the 911 service district based on the costs and charges submitted by the service suppliers.
    1. The amount of the Emergency Service Charge payable monthly by a service user for recurring costs and charges shall not exceed the amount authorized by PA-32 based on the highest monthly local service rate charged by the service suppliers for a residential 1-party unlimited calling service within the 911 service district.

---

Issued: March 22, 1993

Effective: March 22, 1993

Issued under the authority of the Michigan Public Service  
Commission Order dated December 22, 1992, in Case No. U-10064.

By: Gilbert Collver, President

Climax, Michigan

AUXILIARY SERVICES

UNIVERSAL EMERGENCY NUMBER SERVICE (911)

D. Emergency Telephone Service Charge (Continued)

2. The amount of the Emergency Telephone Service Charge payable monthly by a service user for nonrecurring costs and charges shall not exceed the amount authorized by PA-32 based on the highest monthly service rate charged by the service suppliers for a residential 1-party unlimited calling service within the 911 service district. This portion of the Emergency Telephone Service Charge shall be amortized over a period authorized by PA-32, as approved by the Michigan Public Service Commission, and shall be billed and collected from all service users only until such amounts are fully recovered by the service suppliers.

B. Because the service supplier serving boundaries and political subdivisions and 911 service district boundaries may not coincide, the Emergency Telephone Service Charge will be payable by all service users served by a central office providing 911 service.

E. Rules and Regulations

1. This service is limited to the use of central office telephone number 911 as the universal emergency telephone number.
2. The service supplier shall not be required to provide 911 service to less than an entire central office (switching entity).
3. The service supplier will not provide both Basic 911 and Enhanced 911 service within a given central office (switching entity).
4. 911 service is furnished to the customer only for the purpose of receiving reports of emergencies from the public.
5. Intercept service for the seven-digit emergency numbers replaced by 911 will be provided, upon request, for up to one year or until the next customer directory issuance, whichever is longer, at no charge.
6. 911 service lines are arranged for one-way incoming service to the appropriate PSAP. These lines cannot be used to originate calls from a PSAP.
7. 911 service lines are provided solely for the benefit of the customer operating the PSAP. The provision of 911 service by the service supplier shall not be interpreted, construed or regarded as being for the benefit of or creating any service supplier obligation, either expressed or implied, toward any third person or legal entity other than the customer.
8. The service supplier does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the service users to have the ability to access the PSAP.

---

Issued: March 22, 1993

Effective: March 22, 1993

Issued under the authority of the Michigan Public Service  
Commission Order dated December 22, 1992, in Case No. U-10064.

By: Gilbert Collver, President

Climax, Michigan

AUXILIARY SERVICES

UNIVERSAL EMERGENCY NUMBER SERVICE (911)

E. Rules and Regulations (Continued)

9. Any terminal equipment (PSAP) used in connection with 911 service, whether such equipment is provided by the service supplier or the customer, shall not be permitted to be used to extract any information from the Data Management System, other than information relating to number identified as the source of an in-progress 911 call.
10. E911 information consisting of the names, addresses and telephone numbers of telephone customers whose listings are not published in directories or listed in Directory Assistance Offices is confidential. Information will be provided on a call-by-call basis only for the purpose of responding to emergency calls and is not to be used or disclosed by the customer, its agents or employees for any other purpose.
11. ANI/ALI may not be displayed on calls placed over party lines.
12. The service supplier's entire liability to any person for interruption or failure of 911 service shall be limited to the terms specified in this and other tariffs.
13. The rates charged for 911 service do not include the monitoring of facilities to discover errors, defects and malfunctions in the service, nor does the service supplier undertake such responsibility. The customer shall be responsible for making such operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the service supplier in the event the system is not functioning properly.
14. The service supplier's liability to the customer, the 911 calling party or any other party or persons for any loss or damage arising from errors, interruptions, omissions, delays, defects, failures or malfunctions of this service or any part thereof whether caused by the negligence of the service supplier or otherwise shall not exceed an amount equivalent to the pro-rata charges for the service affected during the period of time that the service was fully or partially inoperative. These limited damages shall be in addition to any credits that may be given for an out-of-service condition.
15. The customer and participating governmental units and agencies each agree to release, indemnify, defend and hold harmless the service supplier from any and all loss, claims, demands, suits or other action, or any liability what-so-ever, other than the service supplier's sole negligence, arising out of the customer's use of 911 service whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others; and the customer and participating governmental units and agencies agree to purchase and maintain adequate insurance against such liability.

---

Issued: March 22, 1993

Effective: March 22, 1993

Issued under the authority of the Michigan Public Service  
Commission Order dated December 22, 1992, in Case No. U-10064.

By: Gilbert Collver, President

Climax, Michigan

AUXILIARY SERVICES  
UNIVERSAL EMERGENCY NUMBER SERVICE (911)

E. Rules and Regulations (Continued)

16. The customer also agrees to release, indemnify, defend and hold harmless the service supplier from any infringement or invasion of the right of privacy or confidentiality of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 911 service features and the equipment associated therewith, or by any services furnished by the service supplier in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 service hereunder, and that arise out of the negligence or other wrongful act of the customer, its user agencies or municipalities, or the employees or agents of any one of them.
17. The installation of initial or subsequent 911 exchange lines to maintain applicable service supplier service standards will be provided, at the appropriate charges, by the service supplier.
18. Because the service supplier's telephone exchange boundaries and political subdivisions and 911 service district boundaries may not coincide, as a condition of 911 service, the customer must handle or make arrangements to handle all 911 calls that originate from telephones served by central offices in the local service area whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction.
19. Application for 911 service must be made in writing by the customer. If application for service is made by an agent, the service supplier must be provided with satisfactory written proof of authority of the agent by the customer.
20. The customer shall:
  - a. Subscribe to local exchange service at the PSAP location for administrative purposes, for placing outgoing calls, for receiving non-911 calls and for operator-forwarded calls.
  - b. Subscribe to, or provide, telephone equipment with a capacity adequate to handle the number of incoming 911 lines recommended by the service supplier.
  - c. Appoint a coordinator who will be responsible for the implementation of the final 911 service plan and the determination of the Emergency Telephone Service Charge, who will oversee the annual auditing process, and who will negotiate call handling situations where central office overlap situations exist with other agencies or counties.

---

Issued: March 22, 1993

Effective: March 22, 1993

Issued under the authority of the Michigan Public Service  
Commission Order dated December 22, 1992, in Case No. U-10064.

By: Gilbert Collver, President

Climax, Michigan

AUXILIARY SERVICES  
CHANNEL CHARGES

A. GENERAL

1. Unless specifically provided elsewhere, the following charges apply for off-premise channels.
2. a. Satisfactory local and toll transmission and supervision is furnished, by means of facilities ordinarily provided, at the channel charges specified.  
b. Where special arrangements have to be made, additional construction charges may be applied.

B. RATES

	<u>Per Channel</u>
1. Terminals in same building	No Charge
2. Terminals in different buildings within the same block and not more than 660 feet from main station (per channel).	\$ 1.50
3. Terminals in different blocks or over 660 feet (per channel):	
a. First 1/4 mile or fraction	4.00
b. Each additional 1/4 mile or fraction	1.25

---

Issued: March 22, 1993

Effective: March 22, 1993

Issued under the authority of the Michigan Public Service  
Commission Order dated December 22, 1992, in Case No. U-10064.

By: Gilbert Collver, President

Climax, Michigan

AUXILIARY SERVICES

PAYSTATION SERVICE

(D)(N)

A. GENERAL

Paystation Service provides telephone service to a customer-leased or owned paystation with or without coin collecting devices. A Paystation Access Line permits providers of such service to provide pay telephone service to the public.

B. DEFINITIONS

Coin Supervision - Provides signaling capability from the central office for paystations that do not have signaling capability within the telephone. This signaling capability provides operators and/or operator systems coin control.

Customer - For the purposes of this tariff, the customer is the Paystation Service Provider.

Network Interface Device - A company provided jack or its equivalent. It is the point of connection between the Company owned wiring and wiring owned by the customer. For the purposes of this tariff, the network interface device will be installed at a location mutually agreed upon by the customer and the Company.

Originating Line Screening (OLS) - Enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned paystations, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access tariff, when facilities and service are available.

Paystation Access Line - A basic coin transmission dial tone line. It is a line side connection from the local exchange switch to the point of demarcation at the customer premises.

Selective Class of Call Screening - Enables the customer to restrict outgoing operator-handled calls, placed over the Company's network, from the service point to only those calls which are charged to a called telephone, a third number or a calling card. Selective Class of Call Screening will be provided at the customer's option, where such facilities are available.

C. RULES AND REGULATIONS

1. Paystation Service will be considered a business service for the purpose of applying the terms, rates and conditions found elsewhere in this tariff.
2. Only one paystation instrument may be connected to each Paystation Access Line. Off-Premise Extensions are not permitted.
3. The customer shall be responsible for the installation, operation and maintenance of any paystation instrument used in connection with this service.
4. Requests to Directory Assistance Service originated from paystations will be charged the applicable rate of the Directory Assistance Service Provider.
5. Directory listings may be provided under the regulations that govern the furnishing of listings for business customers.
6. Coin-free operator and emergency 911 access must be available from all paystations.

(D)(N)

---

Issued: April 23, 1997

Effective: April 23, 1997

Issued under the authority of the Michigan Public Service  
Commission Order dated December 22, 1992, in Case No. U-10064.

By: Gilbert Collver, President

Climax, Michigan

AUXILIARY SERVICES

(D)(N)

PAYSTATION SERVICE

C. RULES AND REGULATIONS (Continued)

7. One directory will be distributed to the customer without charge for each paystation business exchange line.
8. The customer is responsible for the provision of booths, shelves, directories and all other ancillary equipment.
9. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance Calls. The Company shall not be responsible for shortages of coins collected and deposited at the customer's paystation instrument.
10. The Company reserves the right to disconnect service when the customer does not comply with the F.C.C. and state rules and regulations related to paystation service and equipment.
11. The Multiline Business Subscriber Line Charge, found in the interstate and intrastate access tariff, is applicable to all paystation access lines.
12. All Company owned paystations will comply with the Rules, Regulations and Rates outlined in this Paystation Service tariff.

D. RATES AND CHARGES

	<u>Monthly Rate</u>
1. Paystation Access Line <sup>1</sup>	Business One-Party local rate shall apply
2. Coin Supervision	\$2.21
	<u>Coin Rate<sup>2</sup></u>
3. Each outgoing local message	\$0.20

<sup>1</sup>No measured service rates apply. Installation, move and change charges will be those applicable to business service.

<sup>2</sup>This rate is not regulated by the Commission.

(D)(N)

---

Issued: April 23, 1997

Effective: April 23, 1997

Issued under the authority of the Michigan Public Service  
Commission Order dated December 22, 1992, in Case No. U-10064.

By: Gilbert Collver, President

Climax, Michigan

AUXILIARY SERVICES

JOINT USER SERVICE

A. GENERAL

1. Joint User Service is an arrangement whereby a person or firm - designated a Joint User - is permitted to use the service of a customer. To facilitate this use, a directory listing is provided for each Joint User.
2. Joint User Service is provided only in connection with individual line business service and private branch exchange business service.
3. The Joint User must be located in the same office or suite of offices as the customer, or in an office immediately adjacent thereto and connected therewith by passageways other than public passageways.
4. Joint User Service is not furnished in association with the service of a customer who is engaged primarily in performing service of a secretarial nature or who is in the business of renting space to transient or permanent tenants.
5. No separate ring numbers or distinctive designations are assigned for the purpose of signaling Joint Users.
6. Joint User Service must be contracted for by the original customer who is required to assume responsibility for all charges incurred by the Joint User.
7. Charges for Joint User Service date from the day the service is first rendered. The Joint User Service is automatically discontinued upon termination of the main service. The minimum charge for Joint User Service, however, is the charge for the period of one month.
8. After the listing of a Joint User has been inserted in the directory, such Joint User Service shall not be discontinued during the life of the directory - but not to exceed one year, unless:
  - a. The main station service is also discontinued.
  - b. The Joint User moves from the premises in which the main station is located.
  - c. The Joint User establishes main station service on the same premises.

B. RATES

Joint User Service, including one listing in the directory, is furnished at 1/2 the charge for one Individual Business Line, per month.

---

Issued: March 22, 1993

Effective: March 22, 1993

Issued under the authority of the Michigan Public Service  
Commission Order dated December 22, 1992, in Case No. U-10064.

By: Gilbert Collver, President

Climax, Michigan

AUXILIARY SERVICES

DIRECTORY LISTING

A. GENERAL

1. Directories are furnished as an aid to the use of the telephone service. The Telephone Company reserves the right to refuse to insert any listing in its directories which does not facilitate directory service.
2. A listing in the alphabetical section of the directory is provided each customer without charge, under the conditions set forth in this Tariff.

B. LIMITATIONS

1. Listings are limited to information which is essential to identification.
2. The length of the listing may be shortened or abbreviated when the clearness of the listing and identification of the customer is not impaired thereby. When more than one line is necessary to properly list the customer, no additional charge is made.
3. A listing must be in the actual name of the customer to whom the service is rendered, or the name of a member, officer, employ e or representative thereof, or the name of another business which the customer represents, controls, or owns.
4. The following listings are not acceptable and will not be published in the telephone directory:
  - a. An assumed name unless it is registered as required by law.
  - b. A name which is likely to mislead or deceive the public or which is inserted for advertising purposes.
  - c. A commodity or trade name.
  - d. Double name listings such as XYZ Manufacturing Company, John Doe, Manager.
  - e. Symbols, as they cannot be properly placed alphabetically.
5. When PBX trunk or rotary line users are served by central office equipment, which permits the selection of an idle facility in the customer's group, only one listing is provided at no charge.
6. In order to assist in locating a listing where the surname may be spelled in more than one way, the Telephone Company may insert alphabetically a cross reference listing showing the other spelling of the name.
7. Residence listings may include the standard abbreviation for military titles or professional degrees or titles earned by a customer which are an aid to the general public. Standard abbreviations for titles and degrees earned that are of commercial value may be included in the customer's business listing.
8. A Combined Given Name Listing consisting of the given names of two individuals who have the same surname and reside at the same address, or another name by which the listed person is known, or the given name of a deceased spouse is permitted.

---

Issued: March 22, 1993

Effective: March 22, 1993

Issued under the authority of the Michigan Public Service  
Commission Order dated December 22, 1992, in Case No. U-10064.

By: Gilbert Collver, President

Climax, Michigan

AUXILIARY SERVICES  
LEASED WIRE FACILITIES

A. GENERAL

Local channels (open wire or cable) will be provided where facilities are available to be used for signal and non-telephone purposes, other than radio channels.

B. RATES

The monthly rates are in addition to the regular rates for the class of service furnished and any applicable service charges as covered under Service Charges in Tariff M.P.S.C. No. 1.

Facilities provided by the Telephone Company are furnished, installed and maintained at the following charges based on circuit measurements per channel per month:

	<u>Monthly Charge</u>
First 1/4 mile or fraction	\$ 4.00
Additional 1/4 mile or fraction	1.25

---

Issued: March 22, 1993

Effective: March 22, 1993

Issued under the authority of the Michigan Public Service  
Commission Order dated December 22, 1992, in Case No. U-10064.

By: Gilbert Collver, President

Climax, Michigan

AUXILIARY SERVICES

CENTREX SERVICE

A. General

1. Centrex Service is a central office-based, flat rate, communications service which provides capabilities similar to those offered on a Private Branch Exchange, but without requiring switching equipment on the customer's premises. Centrex integrates all customer lines into a single telecommunications system.
2. Centrex Service is a local exchange telecommunications service provided from suitably equipped Telephone Company central office with available outside plant.
3. Centrex permits the direct dialing between lines connected to the service and the direct dialing of outgoing calls. Incoming calls are received by direct inward dialing from the calling party to the station line or through an attendant console.
4. The Centrex station line includes a local loop (which includes dial tone and a telephone number), the unregulated basic features package and connections to calls outside the Centrex group through a Simulated Facilities group (See paragraph C.14.). Unregulated optional features and services are available.
5. Centrex is offered only as a complete service. The local loop is not provided without unregulated basic features or vice versa.
6. Resale
  - a. Where there are unaffiliated end users on the same Centrex system, all loops on the system are priced at the Month to Month rate for the 2-6 line tier, regardless of the quantity of lines provided for each end user, total number of end users or customers of the reseller, sharer or aggregator, or the term selected. (The Month to Month rate for the 2-6 line tier is specified on sheet 13.1 of this Tariff).
  - b. The reseller, sharer or aggregator is responsible for payment of all charges including deposits and termination charges.

---

Issued: June 30, 1995

Effective: July 1, 1995

Issued under authority of Public Act 179 Act of 1991 as amended,  
and authority of M.P.S.C. order dated October 7, 1996, in Case No. U-11340

By: Gilbert Collver, President

Climax Michigan

AUXILIARY SERVICES

CENTREX SERVICE

B. Rates and Charges

1. The following per line Centrex rates apply for month to month Centrex service. Centrex services are also available under contract ranging from 12 months to 60 months and any mutually agreed upon extension of the contract term. The customer is required to pay for the number of Company provided Centrex lines in each tier at the rate for the tier selected.

a. Climax Exchange

Centrex Rates - Month-to-Month, Per Line<sup>1,2</sup>: (N)

<u>Number of Lines</u>	<u>Monthly Rate</u>	
2-6	\$25.00	(I)
7-15	24.25	(I)
16-30	23.50	(I)
31-50	22.75	(I)
51-100	22.00	(I)
101-200	21.25	(I)
200+ *	18.00-21.00*	(I)(I)

Residence Centrex Rates - 2-6 Lines, Per Line<sup>1,2</sup>: (Not available for new services after August 17, 2000) (N)

<u>Term</u>	<u>Monthly Rate</u>	
Monthly	\$15.00	(I)
12 Months	14.50	(I)
24 Months	14.00	(I)
36 Months	13.50	(I)
48 Months	13.00	(I)
60 Months	12.50	(I)

\* Rate to be determined through negotiations with customer ordering from the 200+ group. Negotiated rates will fall within the upper and lower limits (inclusive) of these bands taking into account the cost of providing the requested service and market conditions.

<sup>1</sup> The rates for this service are not price regulated by the Michigan Public Service Commission (N)

<sup>2</sup> The intrastate subscriber line charge (As defined in the Company's Tariff MPSC No. 25 (R)) does not apply to this service. (N)

Issued: January 31, 2006

Effective: February 1, 2006

Issued under authority of Public Act 179 of 1991 as amended

By: Gilbert Collver, President

Climax Michigan

AUXILIARY SERVICES

CENTREX SERVICE

B. Rates and Charges

b. Metro Exchange

Centrex Rates - Month-to-Month, Per Line<sup>1,2</sup> (N)

<u>Number of Lines</u>	<u>Monthly Rate</u>
2-6	\$32.90
7-15	31.92
16-30	30.60
31-50	29.29
51-100	27.97
101-200	26.98
200+ *	21.39-26.50*

Residence Centrex Rates - 2-6 Lines, Per Line<sup>1,2</sup> (Not available for new service after August 17, 2000) (N)

<u>Term</u>	<u>Monthly Rate</u>
Monthly	\$ 32.90
12 Months	31.92
24 Months	30.60
36 Months	27.97
48 Months	27.64
60 Months	26.32

\* Rate to be determined through negotiations with customer ordering from the 200+ group. Negotiated rates will fall within the upper and lower limits (inclusive) of these bands taking into account the cost of providing the requested service and market conditions.

<sup>1</sup> The rates for this service are not price regulated by the Michigan Public Service Commission (N)

<sup>2</sup> The intrastate subscriber line charge (As defined in the Company's Tariff MPSC No. 25 (R)) does not apply to this service. (N)  
(N)

Issued: January 31, 2006

Effective: February 1, 2006

Issued under authority of Public Act 179 of 1991 as amended.

By: Gilbert Collver, President

Climax Michigan

AUXILIARY SERVICES

CENTREX SERVICE

B. Rates and Charges (continued)

1. Rates (continued)

Additional Simulated Facilities Paths, Per Path:

<u>Term</u>	Climax Exchange Monthly <u>Rate</u>	Metro Exchange Monthly <u>Rate</u>
Monthly	\$ 6.00	\$12.00
12 Months	5.60	11.20
24 Months	5.20	10.40
36 Months	4.80	9.60
48 Months	4.40	8.80
60 Months	4.00	8.00

Service Establishment Charges

Per Initial System Order  
Per Subsequent System Order  
Per Line  
Per Additional Simulated Facilities Path

Non-Recurring Charges

\$50.00  
20.00  
10.00  
10.00

2. The above rates and non-recurring charges are in addition to the applicable service ordering charges as provided in M.P.S.C. No. 1 of this Tariff.

3. The station line is provided as a complete service. Neither the local loop portion nor the unregulated basic features package will be provided as a separate entity.

4. End User Common Line Charge

The FCC End User Common Line Charges will be assessed based upon the total number of Centrex lines to which the customer subscribes. This charge will be assessed per the applicable interstate that the company files or participates in. (D)

5. Where there are unaffiliated end users on the same Centrex systems, all lines used to provide service for resale, sharing or aggregating will be provided from the Month to Month, 2-6 lines tier regardless of the number of lines required, number of end users or the length of the contract. (D)

Issued: January 31, 2006

Effective: February 1, 2006

Issued under authority of Public Act 179 of 1991 as amended.

By: Gilbert Collver, President

Climax Michigan

AUXILIARY SERVICES

CENTREX SERVICE

C. Regulations and Conditions

1. A Centrex customer must have a minimum of two (2) Centrex lines.
2. The minimum charge period for services provided under this Tariff shall be for one (1) month.
3. Centrex is offered subject to the availability of outside plant and/or central office facilities.
4. One (1) directory listing is provided without charge for each Centrex customer.
5. The Centrex customer may choose to pay for the service on a month-to-month basis or under a service contract plan. A month-to-month Centrex customer may, at any time, convert to a service contract plan by paying the applicable service period plan rate currently in effect.

(D)

(D)

---

Issued: August 16, 2000

Effective: August 17, 2000

Issued under authority of Public Act 179 Act of 1991 as amended,  
and authority of M.P.S.C. order dated October 7, 1996, in Case No. U-11340

By: Gilbert Collver, President

Climax Michigan

AUXILIARY SERVICES

CENTREX SERVICE

C.

(D)

9. Reduction/waiver of service establishment charges may be offered as follows:

At the Telephone Company's discretion, the following non-recurring service establishment charges may be reduced or waived during promotional campaigns and/or as a part of customer negotiations the non-recurring service establishment charges (per-system or per-line charges) as provided in paragraph B.1. and the non-recurring service ordering charges as provided in M.P.S.C. No. 1 of this Tariff.

10. When used with Call Forwarding or Call Transfer, the Centrex customer is responsible for the payment of the applicable toll charges for each billable call connected over the public network between the Centrex station and the station at which the call is answered, including the Call Forwarding set-up call. It also applies to collect and person-to-person calls, which may be refused at the answering station.
11. The Centrex lines for a Centrex customer may terminate at multiple locations; however, all Centrex lines in the same group must be served by the same central office.
12. Terminal equipment may be offered by the Telephone Company under contract or may be provided by the customer.

(D)

Issued: August 16, 2000

Effective: August 17, 2000

Issued under authority of Public Act 179 Act of 1991 as amended,  
and authority of M.P.S.C. order dated October 7, 1996, in Case No. U-11340

By: Gilbert Collver, President

Climax Michigan

AUXILIARY SERVICES

CENTREX SERVICE

C. Regulations and Conditions (continued)

13. Unless specifically exempted, Centrex service shall be subject to all general regulations applicable to the provision of service by the Telephone Company in the general tariff.
14. As part of the Centrex service, the number of paths in the Simulated Facilities Group will be limited to the lesser of A. or B. as follows:
  - A. The number of lines in that Centrex group.
  - B. The number of paths derived from the standard Erlang Traffic Table (REA form 522 6/78) utilizing the B.005 table and 7 CCS offered traffic per Centrex line.
  - C. Additional paths for the Simulated Facilities Group may be ordered at the rate specified in B.1. above.

---

Issued: June 30, 1995

Effective: July 1, 1995

Issued under authority of Public Act 179 Act of 1991 as amended,  
and authority of M.P.S.C. order dated October 7, 1996, in Case No. U-11340

By: Gilbert Collver, President

Climax Michigan

AUXILIARY SERVICES  
CENTRAL OFFICE SERVICES  
DIRECT INWARD DIALING (DID) SERVICE

A. GENERAL

1. DID service permits calls incoming to a PBX or other appropriately furnished customer premises equipment to reach a specific station line without the assistance of an attendant.
2. The service includes central office switching equipment necessary for in-dialing from the network directly to stations associated with customer premises switching equipment.
3. The assignment of telephone number for DID service and the sequence of number assigned to a customer are made at the discretion of the Company.
4. The customer is responsible for providing intercept of assigned but unused telephone numbers associated with DID service.
5. If a customer uses sets of DID service telephone numbers on different systems, on the same of different premises, each set of numbers is considered a separate service for the application of rates and charges.
6. One primary listing will be furnished without charge for each separate trunk group.
7. Limitations of Service:
  - a. DID is furnished upon condition that the customer contract for adequate facilities to permit the use of the service without injurious effect upon the general telephone service. Adequate facilities include but are not limited to the following:
    - (1) Central Office trunks - if subscriber line overflows on all of the DID trunks combined exceed that monthly limit for two consecutive months, and in the opinion of the Company additional trunk lines are needed, the customer will be required to subscribe for such trunk line facilities or terminate the existing service. The subscriber line overflow monthly limit is determined by multiplying the number of trunk lines in the group by 100 and adding 100 to this product.
    - (2) A minimum of two working DID trunks excluding attendant trunks are required per system.
    - (3) For completion of DID calls including call attempts (where the line is busy or no answer) suitable equipment associated with the Company or customer-provided system is required, e.g. sufficient quantities of incoming registers or equivalent.
  - b. The Company may refuse to furnish or to continue to furnish service for failure to comply with 8. above and as covered in General Regulations - Cancellation for Cause in Tariff M.P.S.C. No. 7.

---

Issued: September 28, 1995

Effective: October 1, 1995

Issued under the authority of the  
Michigan Telecommunications Act, 1991 PA 179

By: Gilbert Collver, President

Climax Michigan

AUXILIARY SERVICES  
CENTRAL OFFICE SERVICES  
DIRECT INWARD DIALING (DID) SERVICE

B. RATES AND CHARGES

	<u>Nonrecurring Charges</u>	<u>Monthly Rates</u>
1. Direct-Inward Dial (DID) Service		
- Service Establishment Charge, for the first group of 20 DID numbers installed	\$ 200.00	
- Subsequent additions, per group of 20 DID numbers	20.00	
- Each group of 20 DID numbers		\$ 9.50
- DID Trunk Termination in central office, each (in addition to PBX trunk rate)	10.00	10.50
2. Additions to Existing Systems and Changes		
		<u>Nonrecurring Charges</u>
- To provide DID on an existing PBX System which is equipped for compatible operation:		
- For each trunk changed to DID		\$ 25.00
- After DID is established:		
- For a change of an existing trunk to DID operation, from DID to a regular trunk or vice versa, each trunk changed		25.00
- For a change from a customer-provided system to a Centrex System, the Centrex System would be considered a new installation and complete discontinuance of the DID Central Office service for application of nonrecurring charges and termination charges		

---

Issued: September 28, 1995

Effective: October 1, 1995

Issued under the authority of the  
Michigan Telecommunications Act, 1991 PA 179

By: Gilbert Collver, President

Climax Michigan

AUXILIARY SERVICES  
CENTRAL OFFICE SERVICES  
TELEPHONE ANSWERING SERVICE  
DIRECT INWARD DIALING - OUTPULSING SERVICE

A. GENERAL

1. Outpulsing Service enables a Telephone Answering Bureau, by assignment of telephone numbers, to associate incoming calls with individual clients.
2. The assignment of telephone numbers for Outpulsing Service and the sequence of numbers assigned to a Telephone Answering Bureau are made at the discretion of the Company.
3. The Telephone Answering Bureau is responsible for providing intercept at the bureau of assigned but unused telephone numbers associated with Outpulsing Service.
4. If a Telephone Answering Bureau uses sets of Outpulsing Service telephone numbers on different systems on the same or different premises, each set of numbers is considered a separate service for the application of rates and charges.

B. RATES AND CHARGES

	<u>Nonrecurring Charges</u>	<u>Monthly Rates</u>
1. Service Establishment Charge: A nonrecurring charge applies for the establishment of service.	\$ 60.00	-
2. Outpulsing Service:		
a. Outpulsing Trunk Unit, each (minimum of 2 required)	25.00	\$ 9.75
b. Block of 20 telephone numbers, each	25.00	4.75
3. Outpulsing Channels:		
a. Local Channel	11.00	8.00
b. Interexchanges channel-See MECA's Tariff No. 25, or NECA's FCC Tariff No. 5, as applicable.		
4. Changes or Rearrangements:  A non recurring charge applies for the change or rearrangement of any established service.	\$ 50.00	-

---

Issued: September 28, 1995

Effective: October 1, 1995

Issued under the authority of the  
Michigan Telecommunications Act, 1991 PA 179

By: Gilbert Collver, President

Climax Michigan