

Schedule of  
GENERAL REGULATIONS

Applying to the Intrastate Services and  
Facilities of this Company in Michigan

GENERAL REGULATIONS  
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Brimley, Michigan

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By: Juanita Wilson, Manager

Brimley, Michigan

GENERAL REGULATIONS

APPLICATION

A. APPLICATION OF REGULATIONS

1. The provisions contained in these Regulations apply to intrastate service and facilities furnished by the Chippewa County Telephone Company, hereinafter referred to as the Telephone Company.
2. Any rules and regulations relating to deposits, billing and payments, as specified elsewhere in this and other tariffs, are subject to modification by M.P.S.C. Order U-4220 Consumer Standards and Billing Practices - Residential Telephone Service.
3. When services and facilities are provided in part by the Telephone Company and in part by other companies, the regulations of the Telephone Company apply to that portion of the service or facilities furnished by it.

B. UNDERTAKING OF TELEPHONE COMPANY

1. The Telephone Company does not undertake to transmit messages but offers the use of its facilities for the transmission of communications.
2. The calling party and the called party are required to establish their identities to each other as may be necessary in the course of communications and the responsibility for so doing rests with those parties.

C. EXPLANATION OF SYMBOLS

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment or regulation.
- (I) Signifies an increased rate or new treatment resulting in increased rate.
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate or new treatment resulting in reduced rate.

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GENERAL REGULATIONS  
DEFINITIONS

Business Customer

The term "Business Customer" refers to the Customer to whom business rates apply.

(N)  
(N)

Channel

The term "Channel" designates the electrical path provided by the Telephone Company between two or more stations.

Contract

The term "Contract" refers to the service agreement between a customer and the Telephone Company under which facilities for communication between specified locations, for designated periods, and for the use of the customer and the authorized users specifically named in the contracts are furnished in accordance with the provisions of the Tariffs applicable.

Customer

The term "Customer" refers to the person, firm, or corporation who signs the contract and is responsible for the payment of charges and the compliance with the rules and regulations of the Telephone Company.

Exchange

The term "Exchange" means a unit established for the administration of telephone service in a specified area which usually embraces a city, town or village and its environs. It consists of one more central offices together with the associated plan used in furnishing communication service within that area.

Overtime

The term "Overtime" designates occasional services not contracted for and covering periods immediately preceding or succeeding the period of service under contract.

Private Branch Exchange

A "Private Branch Exchange", or Private Branch Exchange System, is an arrangement of equipment consisting of a switchboard with an operating telephone situated on a customer's premises, stations connected with the switchboard, and connected by trunks with a central office, providing for intercommunications between those stations, and for communication with the general exchange system of the Telephone Company for toll service.

Residential Customer

The term "Residential Customer" refers to the Customer to whom residential rates apply.

(N)  
(N)

Serving Central Office

The term "Serving Central Office" denotes the central office from which a customer or authorized user would normally be served for local exchange telephone service.

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Brimley, Michigan

GENERAL REGULATIONS

GENERAL

A. UNDERTAKING OF THE TELEPHONE COMPANY

1. The Telephone Company does not undertake to transmit messages but offers the use of its facilities for the transmission of communications.
2. The calling party and the called party are required to establish their identities to each other as may be necessary in the course of the communication and the responsibility for so doing rests with those parties.

B. USE OF SERVICE AND FACILITIES

1. The service and facilities furnished are intended only for communications in which the customer or user authorized by the Telephone Company has a direct interest except where use by others is casual.
2. Services and facilities shall not be used for any purpose which a payment or other compensation shall be received by them or either of them from any person, firm or corporation for such use, or in the collection, transmission or deliver of any communications for other except that these provisions do not apply to the handling of messages except that these provisions do not apply to the handling of messages accepted for transmission by customers who are engaged in a public telegraph business nor to the transmission of communications on private lines to, from, within and between air carriers, where the customer is an aeronautical communications company licensed under the Aviation Service rules of the Federal Communications Commission to operate stations in the aeronautical mobile and fixed services.

C. LIABILITIES OF THE CUSTOMER

1. The customer indemnifies and saves the Telephone Company harmless against claims for libel, slander, or infringement of copyright from the material transmitted over its facilities; against claims for infringement of patents arising from combining with, or using in connection with, facilities of the Telephone Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer with facilities provided by the Telephone Company.

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GENERAL REGULATIONS

CLASSIFICATION AND USE OF TELEPHONE SERVICES

A. APPLICATION OF BUSINESS AND RESIDENCE RATES

1. The classification of telephone service as Business or Residence is based on the character of the Use to be made of the service. Service is classified as business service where the use is primarily or substantially of a business, professional, institutional, or otherwise occupational nature. Where the business use, if any, is incidental and where the major use is of a social or domestic nature, service is classified as residence service if installed in a residence.
2. Business rates apply at the following locations, among others:
  - a. In offices, stores and factories, and in quarters occupied by clubs, lodges, fraternal societies, schools, colleges, libraries, hospitals and other business establishments.
  - b. In residence locations where the place of residence is in the immediate proximity to a place of business and it is evident that the telephone in the residence is or will be used for business purposes; and in residence locations where an extension is located at a place where business rates would apply.
  - c. In the residence of a practicing physician, dentist, veterinarian, surgeon or other medical practitioner who has no service at business rates at another location.
  - d. In any residence location where there is substantial business use of the service and the customer has no service elsewhere at business rates.
3. Residence rates apply at the following locations, among others:
  - a. In private residences; in the residential portion of hotels, apartment houses, boarding houses, churches, or institutions when the use of the service is confined to the domestic use of the customer and the listings of a business character are not furnished.
  - b. In the residence of a practicing physician, dentist, veterinarian, surgeon or other medical practitioner provided that such residence is not part of an office building and provided the customer has service charged for a business rates at another location.
  - c. In the residence of a nurse.

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GENERAL REGULATIONS

CLASSIFICATION AND USE OF TELEPHONE SERVICES

B. LOCATION AND USE OF TELEPHONE SERVICES

1. The service and facilities furnished are intended only for communications in which the customer or user authorized by the Telephone Company has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by them or either of them from any other person, firm or corporation for such use, or in the collection, transmission or delivery of any communication for others - except that these provisions do not apply to the handling of messages accepted for transmission by customers who are engaged in a public telegraph business nor to such other cases as are specifically referred to in the Telephone Company's Tariffs, nor where such use is casual.
2. Use of Business and Residence Telephone Services:
  - a. Business subscriber telephone service - as distinguished from Public Telephone Service and excluding Semi-public Telephone Service and service in hotels - is furnished only for use by the customer, his employees and representatives - except as otherwise provided in the Telephone Company's Tariffs.
  - b. Residence telephone service is furnished only for use by the customer and members of the customer's domestic establishment - except as use by others is permitted in certain cases as provided forelsewhere in these Regulations or the Telephone Company's Tariffs.
3. Residence Service in Locations Adjoining Business Locations:

Residence service is not permitted in locations where the service is used as an adjunct to business service.
4. Service on Public and Semi-public Premises:

Subscriber telephone service, as distinguished from Public Telephone Service and excluding Semi-public Telephone Service, Customer-Owned, Coin-Operated Telephone Service (COCOTS) and service furnished hotels, is not installed nor allowed to remain on premises of a public or semi-public character unless so located that it is not available to the public or to patrons of the customer. Semi-public Telephone Service, Public Telephone Service and COCOTS are services available for public use.
5. Telephone Numbers:

The customer has no property right in telephone numbers and the telephone numbers may be changed by the Telephone Company whenever the exigencies of the business so require.
6. Adequacy of Facilities:

The furnishing of certain services and facilities may involve impairment of transmission and in the interest of providing a service satisfactory to all users that might be connected on a call, the customer is required to contract for additional facilities in place of or in addition to that regularly provided as may be necessary.

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GENERAL REGULATIONS

LIABILITY OF TELEPHONE COMPANY

A. LIABILITY FOR DAMAGES

The liability of the Telephone Company for damages arising out of mistakes, omission, interruptions, delays, or errors or defects in transmission occurring in the course of furnishing service or facilities and not caused by the negligence of the customer, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, or error or defect in transmission occurs.

B. USE OF LINES OF OTHER COMPANIES

When the lines of other telephone companies are used in establishing connections to points not reached by the Telephone Company's lines, the Telephone Company is not liable for any act or omission of the other company or companies.

C. DIRECTORY ERRORS AND OMISSIONS

As a part of the service a directory for each exchange is published from time to time, but as experience demonstrates that errors and omissions will occur with more or less frequency, the Telephone Company is not liable for errors in or omissions from directories except in cases where a specific charge has been made for a listing; in no event shall the Telephone Company be liable for any such error or omission beyond the amount of such charge.

D. DEFACEMENT OF PREMISES

The Telephone Company is not liable for any unavoidable defacement of or damage to the premises of a customer (or authorized user) resulting from the attachment of the Telephone Company's facilities on such premises or from the installation or removal thereof.

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GENERAL REGULATIONS

PROVISION, OWNERSHIP AND MAINTENANCE OF FACILITIES

A. PROVISION OF EQUIPMENT

1. All facilities necessary for the provision of a given service or facility will be furnished by the Telephone Company except as follows:
  - a. The the customer may be required to provide and maintain suitable housing or protective apparatus when facilities are installed in locations exposed to the weather or other hazards, or
  - b. As otherwise provided in the tariffs of the Telephone Company.
2. Where service is to be established as a location that would involve undue hazards to employees of the Telephone Company, the customer may be required to install and maintain equipment and facilities in a manner satisfactory to the Telephone Company, the remuneration to be based on the conditions involved.

B. AVAILABILITY OF FACILITIES

1. The Telephone Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.

C. PRIORITY OF SERVICE

1. In case a shortage of facilities exists at any time either for temporary or protracted periods, the establishment of telephone service takes precedence in the furnishing of any service or facility.

D. PROVISION OF OWNERSHIP OF DIRECTORIES

1. The Telephone Company distributes to its customers without charge such directory information as is generally necessary for the efficient use of the service. Any reasonable additional directories or information requested by a customer will be furnished without additional charge. Beyond these requirements additional directories or information will be furnished as available at a reasonable charge.
2. Directories regularly furnished to customers are the property of the Telephone Company and are loaned to customers; they are to be returned to the Telephone Company upon request. No binder, holder, or auxiliary cover of an advertising nature, except such as may be provided by or with the consent of the Telephone Company, shall be used in connection with any directory furnished by the Telephone Company.

E. OWNERSHIP OF COMPANY PROVIDED FACILITIES

1. Facilities furnished by the Telephone Company on the premises of a customer, authorized user, or agent of the Telephone Company are the property of the Telephone Company and are provided upon the condition that such facilities must be installed, relocated and maintained by the Telephone Company, and that the Company's agents and employees may enter said premises at any reasonable hour for the purpose of installing, inspecting or repairing the facilities or for the purpose of making collections from coin boxes or upon termination or cancellation of the service for the purpose of removing such facilities.

F. MAINTENANCE AND REPAIRS

1. All expense of maintenance and repair, in connection with facilities and services furnished by the Telephone Company, unless otherwise specified herein or elsewhere in the Telephone Company's Tariffs, is borne by the Telephone Company.
2. A customer (or authorized user) may not rearrange, disconnect, reconnect, remove or attempt to repair, or permit others to rearrange, disconnect, reconnect, remove or attempt to repair any facilities furnished or owned by the Telephone Company, except upon the written consent of the Telephone Company. Where it is found that unauthorized work has been done by the customer, authorized user or his agents, charges will be made as if the work had been done by the Telephone Company.

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GENERAL REGULATIONS  
CONTRACTS FOR SERVICE OR FACILITIES

A. GENERAL

1. Applications for service and facilities made orally or in writing become contracts upon the establishments of the service or facility.
2. Any change in rates or regulations prescribed by public authority having jurisdiction modifies all terms and regulations of contracts to the extent of such change.
3. An applicant who otherwise qualifies for the immediate establishment of service may take over the service of a subscriber discontinuing that service if the subscriber discontinuing the service agrees to such supersedure in writing and an arrangement suitable to the Telephone Company is made to pay all outstanding charges and all other contractual obligations against the service.
4. Contracts for service or facilities may not be terminated except upon advance notice to the Telephone Company, at which time there is due and payable all unpaid charges or guarantees for the period the service, equipment or facilities have been furnished, and all applicable minimum and termination charges.

B. INITIAL CONTRACT PERIODS AND MINIMUM CHARGES

1. Unless otherwise specified in the Telephone Company's Tariffs, the minimum contract periods one month from the date service is established and the minimum charge is the established rate for one month.
2. The initial contract period for special facilities and the associated special installation charge and termination charge are determined from the conditions involved.
3. In lieu of contracts of the required initial period, the Telephone Company may permit the payment of special installation charges or termination charges, the regular Service Connection Charges and installation charges to apply in addition.

C. APPLICATION OF MINIMUM TERMINATION CHARGES

1. Where a contract for service with a one month minimum contract period is cancelled before establishment of service is completed, a charge equal to the costs incurred by the Telephone Company, not to exceed the minimum service charge specified, is applied if all or a portion of the equipment or facilities has been installed.
2. here a contract for service with an initial period of more than one month is cancelled before service is established, a termination charge is made consisting, where not otherwise specified in the Tariffs of the Telephone Company, of the unrecoverable investment plus removal costs.
3. Where only a portion of a service with initial contract period of more than one month is discontinued, termination charges apply for various facilities discontinued.
4. With respect to the original contract, minimum and termination charges are waived where a new customer takes over the contract, for the unexpired period thereof, for the service and facilities to be furnished at the same location without lapse of service, and assumes all unpaid charges on the original contract. Minimum and termination charges involved in the original contract are also waived where a new customer takes over the service and facilities covered by the original contract under the conditions stated, except as to payment of unpaid charges, and executes a new contract for the full required minimum period. In either case, minimum and termination charges apply for any service or facilities furnished under the original contract which are not retained by the new customer.
5. When the use of the service or facilities is terminated because of the condemnation, destruction, or damage of property by fire or other cause beyond the control of the customer, which renders the premises unfit for occupancy, the customer is required to pay only the charges for the period during which service or facilities have been furnished, no minimum or termination charges being applied.

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GENERAL REGULATIONS  
PAYMENTS AND DEPOSITS

A. PAYMENT PROVISIONS

1. The customer shall pay for services and facilities monthly in advance except as otherwise provided elsewhere in the Telephone Company Tariffs – and shall pay for Local messages in excess of the allowance (on message toll service), Toll messages (including charges for messenger service), Teletypewriter Exchange Service Messages, and Moves and Changes when billed.
2. The customer assumes responsibility for all charges on messages originating at equipment contracted for by him and for messages received on which the charges have been reversed with the consent of the person answering the telephone, unless another party assumes responsibility for payment of a call under an arrangement mutually agreeable to the Telephone Company and the other party.
3. Charges are payable at the Telephone Company’s Business Office or at any agencies duly authorized to receive such payment.
4. Charges for a fractional part of a month are computed on the basis of a thirty-day month.

B. ADVANCE PAYMENTS

1. Applicants may be required to pay at the time of the application is made all Service Connection Charges and installation charges that may be applicable - as well as such special construction and installation charges as are to be borne by the applicant – except in the case of Federal, State, or Municipal government agencies.

C. DEPOSITS

1. Applicants or customers may be required to make a cash deposit or other guarantee as a condition of obtaining basic local exchange service or restoring basic local exchange service where:
  - a. The applicant or customer refuses to produce identification that can be readily and inexpensively verified; or
  - b. The applicant or customer has a history of payment default within the last 60 months for telecommunication services.

The Telephone Company is not obligated to provide service to a household under any name if an outstanding bill exists at the address and the person responsible for that bill still resides at that address.

When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the customer’s account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Telephone Company may, at its option, return the deposit or credit it to the customer’s account.

(N) (D)

(N)	(D)

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Brimley, Michigan

GENERAL REGULATIONS  
PAYMENTS AND DEPOSITS

- C. DEPOSITS (continued)
2. The fact that a deposit has been made neither relieves the applicant nor the customer from complying with the Telephone Company's regulations as to advance payments and the prompt payment of bills on presentation nor constitutes a waiver or modification of the regulations of the Telephone Company providing for the discontinuance of service for nonpayment of any sums due the Telephone Company for service rendered. The deposit will not exceed \$150 per access line. (N) (D)
- D. PREPAYMENT
1. Applicants for basic local exchange service may be required to prepay one billing period's charges for basic local exchange service as a condition of receiving service. If an applicant's basic local exchange service is subject to usage-sensitive pricing, then the prepayment shall not be more than the average of charges for similar services purchased in the applicant's exchange during the most recent calendar year for which data is available.
- E. ADJUSTMENT OF CHARGES
1. Services Under Written Contract
- Adjustment of charges will be made when billing errors are brought to the attention of the Telephone Company. The adjustment (additional billing or refund) will be determined from records without regard to time period except as provided in the Statute of Limitations. (D)
2. All Other Services
- a. All services supplied will be billed within one year. In the adjustment of charges because of errors in billing within one year from the date the billing inquiry was initiated, correction will be made in the full amount for that period of time.
- b. No customer will be liable for net underbilled service after one year except when the service was obtained by the customer under fraud or deception. Correction for billing errors will be made for the period over one year from the date the billing inquiry was initiated to determine a net refund due the customer during this period of time. (N) (D)
- F. TEMPORARY DISCONTINUANCE FOR NONPAYMENT
1. Where service has been temporarily denied in accordance with the provisions of this Tariff and the service is re-established, or where on account of nonpayment of charges an agent of the Telephone Company visit the premises of the customer to remove the equipment and because of payment does not discontinue the service, a charge specified as Restoral of Service Charge is made. This charges covers the customer's entire service and facilities, being independent of the number of units involved, and is in addition to all other charges due.
2. The Restoral of Service Charge does not apply where service has been actually discontinued; in that event, upon payment of all charges due, the service will be reestablished on the basis of a new application for service and the payment of all charges associated with such application.

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GENERAL REGULATIONS  
PAYMENTS AND DEPOSITS

G. TAXES

1. The Customer is responsible for payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) (excluding taxes on the Telephone Company's net income) imposed on or based upon the provision, sale or use of the Telephone Company's services.

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GENERAL REGULATIONS  
CANCELLATION FOR CAUSE

A. BUSINESS CUSTOMERS

1. Upon nonpayment of any amounts owing to the Telephone Company, the Telephone Company may, by providing the requisite prior written notice to the Business Customer, discontinue or suspend service without incurring any liability.
2. Upon violation of any of the other material terms or conditions for furnishing service, the Telephone Company may, by giving 30 days' prior notice in writing to the Business Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
3. Upon condemnation of any material portion of the facilities used by the Telephone Company to provide service to a Business Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Telephone Company, by notice to the Business Customer, may discontinue or suspend service without incurring any liability.
4. Upon the Business Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Telephone Company may immediately discontinue or suspend service without incurring any liability.
5. Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Telephone Company may immediately discontinue service to Business Customers without incurring any liability.
6. In the event of fraudulent use of the Telephone Company's network by Business Customers, the Telephone Company will discontinue service without notice and/or seek legal recourse to recover all costs involved in enforcement of this provision.
7. Upon the Telephone Company's discontinuance of service to the Business Customer under Section A.1 or A.2 above, the Telephone Company, in addition to all other remedies that may be available to the Telephone Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges that would have been payable by the Business Customer during the remainder of the term for which such services would have otherwise been provided to the Business Customer to be immediately due and payable.

(N) (D)

B. RESIDENTIAL CUSTOMERS

1. The Telephone Company may shut off basic local exchange service to a Residential Customer for one or more of the following reasons:
  - (a) Nonpayment of a delinquent account for basic local exchange service;
  - (b) Nonpayment of a delinquent account with a delinquent balance of \$150 or more for basic local exchange service and regulated toll service in the name of the customer.

(N) (D)

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By: Jay Brogan, Chief Operating Officer  
Location: 9984 W. State St., P.O. Box 309, Brimley, MI, 49715-0309

Brimley, Michigan

GENERAL REGULATIONS  
CANCELLATION FOR CAUSE

B. RESIDENTIAL CUSTOMERS (continued)

(N) (D)

- (c) Maintaining a delinquent balance of \$125 or more for three consecutive months for basic local exchange service and regulated toll service;
  - (d) Unauthorized tampering or interference with facilities and equipment owned by a provider of basic local exchange service that are situated on or about the customer's premises; Refusal to grant access at reasonable times to equipment installed upon the premises of the customer for the purpose of inspection, maintenance, or replacement;
  - (e) Misrepresentation of the customer's identity for the purpose of obtaining basic local exchange service;
  - (f) A violation of a tariff provision of the Telephone Company that is on file with or approved by the Michigan Public Service Commission that adversely affects the safety of the customer or other persons or the integrity of the Telephone Company's basic local exchange system; or
  - (g) Any other unauthorized use or interference with basic local exchange service, including improper use of a party line service by denying other customers on the line an equitable proportionate use of the service.
2. Notwithstanding any other provision of this tariff, the Telephone Company will postpone the shutoff of basic local exchange service and regulated toll service to a Residential Customer for not more than 15 days if the customer produces a physician's certificate stating that the current mental or physical condition of the customer, a member of the customer's family, or another permanent resident of the premises where service is rendered who is suffering from an existing mental illness or medical condition will be endangered by a shutoff of service. The certificate shall identify the mental illness or medical condition of the customer, the member of the customer's family, or other permanent resident of the premises where service is rendered. If the Telephone Company is notified telephonically or in writing that a psychiatric or medical emergency exists, then the Telephone Company will permit 7 days for the Residential Customer to produce the certificate or notice. The postponement may be extended for 1 additional 15-day period by the renewal and the resubmission of the certificate or notice.
3. Notice of shutoff of basic local exchange service shall contain all of the following information:
- (a) The name and the billing address of the customer and, to the extent possible, the address of the service, if different;
  - (b) A clear and concise statement of the reason for the proposed shutoff of service;
  - (c) The date after which service will be subject to shutoff without further notice unless the customer takes appropriate action;
  - (d) The right of the customer to file a formal complaint with the commission if the dispute cannot be otherwise resolved and a statement that the customer must pay to the provider of basic local exchange service that portion of the bill for basic local exchange service and regulated toll service that is not in dispute within 3 days of the date that the formal complaint is filed;

(N) (D)

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GENERAL REGULATIONS  
CANCELLATION FOR CAUSE

B. RESIDENTIAL CUSTOMERS (continued)

- (c) A statement that service will not be shut off pending the resolution of a formal complaint that is filed and prosecuted in conformity with all applicable statutes, rules, regulations, and orders of the commission; and
  - (d) The telephone number and address of the Telephone Company where the customer may make inquiry or enter into a settlement agreement.
4. The Telephone Company will not shutoff service unless written notice is sent, by first-class mail, to the customer or personally served not less than 5 days before the date of the proposed shutoff. If a shutoff of service is sought for nonpayment of a delinquent account, then a notice of shutoff will not be sent before the time the account becomes delinquent. Service of notice by mail is complete upon mailing, unless proven otherwise by the customer. The Telephone Company will maintain an accurate record of the date of mailing. The Telephone Company is responsible for the accurate and timely notice of shutoff.
  5. A notice of shutoff of service shall not be issued if a customer has a pending formal complaint before the commission concerning the bill upon which the notice is based.
  6. Subject to the requirements of these rules, the Telephone Company may shut off basic local exchange service to a customer on the date specified in the notice of shutoff or within a reasonable time thereafter, but only at times that the Telephone Company has personnel available to reconnect service.
  7. Basic local exchange service shall not be shut off on a day, or a day immediately preceding a day, when the Telephone Company's personnel are not available to reconnect service.
  8. Basic local exchange service shall not be shut off while a complaint related to the reason for shutoff is pending.
  9. After basic local exchange service has been shut off to a Residential Customer, the Telephone Company will restore service promptly, but not later than 1 working day after the customer's request, when the cause for the shutoff of service has been cured or credit arrangements satisfactory to the Telephone Company have been made.
  10. Any payments required for service restoration may be made by the customer in any reasonable manner. Payment by personal check may be refused by the provider if the customer has tendered payment in this manner and the check has been dishonored during the last 3 years, excluding bank error.

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GENERAL REGULATIONS  
CANCELLATION FOR CAUSE

B. RESIDENTIAL CUSTOMERS (continued)

11. Before restoring service, the Telephone Company at its option may require 1 or more of the following:
- (a) Payment of the total amount due of all the customer's delinquent and shutoff accounts for basic local exchange service and regulated toll service owed to the provider;
  - (b) An arrangement or settlement agreement requiring the payment of all amounts owed to the provider for basic local exchange service and regulated toll service;
  - (c) Payment of an amount provided by tariff for basic local exchange service restoration; and
  - (d) A security deposit or payment guarantee not to exceed \$150 per access line.

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CONSTRUCTION REGULATIONS

CONSTRUCTION, INSTALLATION AND MAINTENANCE CHARGES

EXTENSION OF LINE FACILITIES

A. GENERAL

1. An extension of Telephone Company facilities in locations where Telephone Company facilities currently do not exist will generally be made as follows:
  - a. Cable - Line extensions requiring cable will be placed for a distance of 1000 feet per residence or per business customer without charge to the customer requesting service. A facility charge will apply to the customer for a line extension in excess of this standard allowance (1000 feet).
  - b. (1) Private Property - Trench, pole(s) or conduit on private property shall be provided at the expense of the property owner or the property owner's representative, i.e., developer, customer, etc. The structure shall meet the company's design standards and shall be owned and maintained by the property owner or property owner's representative(s). Cable placed in or on these structures shall be owned and maintained by the Telephone Company.  
(2) Platted Subdivisions and Mobile Home Parks - Line extensions to platted subdivisions and mobile home parks will be made as part of the Telephone Company's regular construction program.
  - c. Other - Trench, pole(s) or conduit placed in situations other than private property, i.e., public or private right of way, easements, etc., will be placed, owned and maintained by the Telephone Company.
2. Provision of Private Right-of-Way  

Where required by the conditions, applicants shall provide without expense to the Telephone Company, private right-of-way parallel to the public highway; such right-of-way shall be free from tree interference and otherwise suitable.
3. Distributing Plant on Private Property, Other Than Service Drops  

When the customer desires that distributing plant on the customer's private property be placed underground - the Telephone Company having determined from the conditions that aerial facilities should be provided or having provided such facilities - the customer pays the excess of the installed cost to the Telephone Company of the underground (buried) wire or cable over the cost of the aerial facilities and pays the cost of dismantling and removing any aerial facilities being changed.

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By: Juanita Wilson, Manager

Brimley, Michigan

CONSTRUCTION REGULATIONS

CONSTRUCTION, INSTALLATION AND MAINTENANCE CHARGES

B. EXTENSION LINE FACILITY CHARGES

1. GENERAL

a. Refundable

- (1) The facility charge applies to anyone who requests an extension of line facilities that requires cabling beyond the standard allowance (1000 feet)(A1a.). Based on cost charges will apply for cable in excess of the standard allowance.
- (2) The facility charges may be waived if the construction of the line extension is being financed by borrowing funds through the Rural Electrification Administration.

2. FACILITIES AGREEMENT

a. The Telephone Company and the developer, builder, owner or authorized representative will enter into a written agreement for provision of the requested line extension. The Company will not begin construction until an agreement has been executed and payment of the facility charge has been made.

b. The agreement will include:

1. A legal description of the area for which facilities are requested.
2. The total cable footage excluding the standard allowance.
3. The amount of the refundable charge.
4. Provision for an annual refund on the anniversary date of the agreement.
5. The construction of distribution facilities will comply with Company standards and practices for providing such facilities.
6. A term of no longer than five years.

3. The facility charge will be based on cost for cable and based on cost for Service Wire for extensions in excess of the standard allowances. All distribution facilities so constructed shall be the property of the Company.

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CONSTRUCTION REGULATIONS

CONSTRUCTION, INSTALLATION AND MAINTENANCE CHARGES

EXTENSION OF LINE FACILITIES

C. REFUNDS OF EXTENSION LINE FACILITY CHARGE

1. An annual refund, initially payable on the first anniversary date of the agreement and annually thereafter until the agreement expires, will be as follows:
  - a. The amount of refund will equal three times the annual rural residential basic local exchange service rate per residence where telephone service is established in residential areas and an amount equal to three times the annual business basic local exchange rate for each exchange or trunking service added in that year.
  - b. The total refund shall not exceed the facility charge. The term of the agreement will not exceed five years.
2. On each anniversary date of the agreement the Telephone Company will determine if additional customers have been added to the facilities for which a charge was made.
3. Upon expiration of the agreement, the Telephone Company will have no obligation to refund any portion of the facility charge not previously refunded.

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CONSTRUCTION REGULATIONS

CONSTRUCTION, INSTALLATION AND MAINTENANCE CHARGES

EXTENSION OF LINE FACILITIES

D. CONSTRUCTION CHARGES, SPECIAL

1. Special, based on cost in the form of installation charges, monthly charges, or both, are applied in addition to the usual service connection charges and monthly rates when, because of unusual investment or expense, the revenue does not reasonably compensate the Company - when facilities are provided beyond the standard allowance, when conditions require the provision of special equipment or unusual plant construction, installation or maintenance, or when the customer's location requires annual payment for licenses or agreement for the use of Public or Private land.
2. Except as specified, title to all construction provided wholly or partly at a customer's expense is vested in the Company.
3. The cost to the Company for attachments to structures of other companies, made in lieu of providing construction for which the customer would be charged under the provisions hereof, is borne by the customer. The customer is required to pay construction charges made by another company providing facilities connecting with the facilities of the Company.

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CONSTRUCTION REGULATIONS

CONSTRUCTION, INSTALLATION AND MAINTENANCE CHARGES

E. SERVICE DROPS

1. Facilities Provided of Type Determined by Telephone Company

Service Drops are provided either by aerial facilities - on poles of the Telephone Company or of other companies - or by underground facilities (buried), and, except as covered in 2 below, the type of facilities used is determined by the Telephone Company from the conditions involved. For facilities of the type so determined, the following treatment applies:

- a. A Service Drop measuring not more than 250 feet is provided without construction charge. For the measured distance in excess of the 250 foot allowance, a facility charge applies as described elsewhere in the Company's tariffs.
- b. The measurement is the airline distance from the center of the highway paralleling the general distribution plant (located on or off the highway) to the terminal or Drop at the customer's building, or the airline distance from the distribution plant to that terminal, whichever is shorter.

2. Facilities Provided of Different Type than 1 above.

When from the conditions involved the Telephone Company determines that an aerial Service Drop should be provided and in lieu thereof the applicant desires underground or buried facilities, or when aerial facilities are used to provide service or channels to a customer and subsequently the customer requests that such facilities be placed underground, the following applies:

- a. here cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer and in addition the customer shall pay the cost of the underground cable including the cost of installing it - less the estimated cost to the Telephone Company of installing such aerial facilities (not in excess of the 250 foot allowance specified in C.1.a.) as would be (or is) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Telephone Company; ownership of the conduit is retained by the customer.

The duct or ducts required in the underground conduit by the Telephone Company to furnish service shall be reserved for its exclusive use.

- b. Cable installed in conduit will be maintained and replaced at the expense of the Telephone Company where the conduit has been inspected in place by the Telephone Company and approved, but repairs or replacements of cable in conduit or trench made necessary by damages caused by the customer or the customer's representatives will be made only at the customer's expense.
- c. here facilities are changed from aerial to underground or buried, in addition to the above, the customer is charged the cost of dismantling and removing the aerial facilities in addition to 2.a. preceding.

3. Computation of Facility Charge

- a. The facility charge will be based on cost for Service Wire for extensions in excess of the standard allowances.
- b. All service drop facilities so constructed shall be the property of the Telephone Company

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GENERAL REGULATIONS

MILEAGE MEASUREMENTS

A. AIRLINE MILEAGE (Except for Message Toll Service)

1. Interexchange airline distances are measured between the points involved.
2. For the purposes of determining airline mileages vertical and horizontal gridlines have been established across Michigan. The spacing between adjacent vertical grid lines and between horizontal grid lines represents a distance of one coordinate unit. This unit is the square root of 0.1, expressed in airline miles. A four-digit vertical (V) and a four-digit horizontal (H) coordinate is computed for each rate center from its latitude and longitude location by use of appropriate map projection equations. A pair of V-H coordinates locates a rate center, for determining airline mileages, at a particular intersection of an established vertical grid line with an established horizontal grid line. The distance between any two rate centers is the airline mileage computed between any two rate centers is the airline mileage computed between their respective coordinate intersections, as explained in 3. following.
3. To determine the rate distance between any two rate centers proceed as follows:
  - a. Obtain the "V" and "H" coordinates for each rate center.
  - b. Obtain the difference between the "V" coordinates of the two rate centers. Obtain the difference between the "H" coordinates.
  - c. Square each difference obtained in b. above.
  - d. Add the squares of the "V" difference and the "H" difference obtained in C. above.
  - e. Divide the sum of the squares obtained in d. above by 10.
  - f. Obtain the square root of the result obtained in e. above. This is the rate distance in miles. (Fractional miles being considered as full miles.)
4. Example:

The rate distance is required between Detroit and Flint.

	V	H
Detroit	5536	2828
Flint	5461	2993
Difference	75	165 (See Note)
Squared	$5625 + 27225 = 32850$	

$$\sqrt{\frac{32850}{10}} = 57.3 = 58 \text{ airline miles}$$

NOTE: The difference is always obtained by subtracting the smaller coordinate from the larger coordinate.

5. The Vertical and Horizontal coordinates for each Michigan rate center are listed in the List of Rate Centers and Central Offices for the United States, issued by NATIONAL EXCHANGE CARRIERS ASSOCIATION, INC. TARIFF F.C.C. NO. 4, which including any amendments thereto or successive issues thereof, is hereby adopted and made a part of this Tariff. A copy of the information therein is posted at the various toll operating centers.

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