

Schedule of Rates, Charges, and  
Regulations Governing

ALLENDALE TELEPHONE COMPANY

Applying in the Exchange of this Company  
in Michigan as designated in the Table of  
Contents herein.

LOCAL TELEPHONE EXCHANGE SERVICE  
TABLE OF CONTENTS AND CHECK LIST

	<u>Sheet No.</u>	<u>Revision No.</u>		<u>Sheet No.</u>	<u>Revision No.</u>
Title Page	1	Original	Joint User Service	9	1st Revised
Table of Contents and Check List	2	15th Revised	Trunk Lines	10	1st Revised
Index of Exchanges	3	1st Revised	Pay stations	11 11.1	2nd Revised 2nd Revised
Application and Arrangement of Tariff	4	Original	Service Connection, Restoral of Service, Service Charges	12 12.1 12.2	1st Revised 1st Revised 1st Revised
Application of Boundary					
Designations	5 *	2nd Revised			
Local Service Rates	6 6.1 6.2	5th Revised 7th Revised 2nd Revised	Lifeline Service	14 14.1	7th Revised 2nd Revised
Map Sheet Boundary Description	7 7.1	1st Revised 1st Revised	Federal Programs	15	Original
Combination Main Station Service	8	1st Revised			

\* New or Revised Sheet

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Issued: June 16, 2009

Effective: June 17, 2009

By: David Schroeder, General Manager

Allendale, Michigan

LOCAL TELEPHONE EXCHANGE SERVICES

INDEX OF EXCHANGES SHOWING TOWNSHIPS AND  
COUNTIES WITHIN ITS EXCHANGE SERVICE AREA

Exchange	Township	County	
Allendale	Allendale Blendon Georgetown Olive Polkton Robinson	Ottawa	(C)

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Issued: December 27, 1999

Effective: July 10, 1998

Issued under the authority of the Michigan Public Service Commission Order dated  
September 30, 1997, as amended November 3, 1997, in Case No. U-11459.

By: Arlyn Smits, General Manager

Allendale, Michigan

LOCAL TELEPHONE EXCHANGE SERVICE  
APPLICATION AND ARRANGEMENT OF TARIFF

APPLICATION

1. This Tariff applies to Local Telephone Exchange Services of the Allendale Telephone Company - hereinafter referred to as the Telephone Company - in exchanges in Michigan as designated herein.
2. Local Telephone Exchange Service is that of furnishing facilities for telephone intercommunication between customers within a Local Service Area.
3. The provision of service is subject to regulations specified in the M.P.S.C. Tariffs of the Telephone Company, which tariffs as they now exist or as they may be revised, added to, or supplemented by superseding issues are hereby made a part of this Tariff.

EXPLANATION OF SYMBOLS

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment or regulation.
- (I) Signifies an increased rate, or new treatment resulting in increased rate.
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate, or new treatment resulting in reduced rate.

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Issued: February 19, 1993

Effective: March 22, 1993

Issued under the authority of the Michigan Public Service Commission Order dated  
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By: Arlyn Smits, General Manager

Allendale, Michigan

LOCAL TELEPHONE EXCHANGE SERVICES  
APPLICATION OF BOUNDARY DESIGNATIONS

1. Boundaries for the service areas for Exchanges are designated on maps in Tariff M.P.S.C. No. 1. (D)
2. A customer located on the outside of the boundary area is considered to be within the boundary for the service area if that customer can be served by no more than 1,000 feet of drop wire connected to general distribution facilities that is located within the boundary area. (C)

(D)

**RECEIVED**  
*By seawrightp at 1:16 pm, Jun 17, 2009*

(D)

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Issued: June 16, 2009

Effective: June 17, 2009

Issued under the authority of Public Act 179 of 1991 as amended

Mike Osborne, General Manager  
PO Box 509  
Allendale, MI 49401-0509  
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LOCAL TELEPHONE EXCHANGE SERVICE

A. GENERAL

1. The provision of service at the rates shown below is subject to the regulations given in the General Rules and Regulations as they now exist and are filed with and form part of this Tariff.
2. The rates shown below (except for Semi-Public Service) entitle the customer to messages without other charges to all stations bearing the designation of a central office of the following exchanges, which comprises the Local Service Area:

ALLENDALE AREA:	ALLENDALE*	BORCULO	GRAND RAPIDS
	MARNE	CONKLIN	COOPERSVILLE
	FRUIT PORT	GRAND HAVEN	HOLLAND
	HUDSONVILLE	RAVENNA	ZEELAND

POLKTON AREA:	ALLENDALE*	COOPERSVILLE	GRAND RAPIDS
	MARNE	BORCULO	CONKLIN
	FRUIT PORT	GRAND HAVEN	HOLLAND
	HUDSONVILLE	RAVENNA	ZEELAND

\* Allendale Exchange includes both the Allendale and Polkton areas.

3. Calls made to a telephone number with an NPA NXX that is associated with the rate center that is within the customer's local calling area are local calls regardless of the physical location of the called party. (N)  
(N)



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Issued: October 3, 2007

Effective: October 6, 2007

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Mike Osborne, General Manager  
PO Box 509  
Allendale, MI 49401-0509

LOCAL TELEPHONE EXCHANGE SERVICE

Exchange: Allendale

B. BASIC SERVICE RATES, MONTHLY RATES

Class of Service

	<u>NON-EDUCATIONAL</u>		<u>EDUCATIONAL</u>	
	<u>6 or fewer lines</u>	<u>7 or more lines</u>		
<b>Business:</b>				
One-Party line	\$23.53	\$21.03	\$21.03	(I)
One-Party trunk	\$23.53	\$21.03	\$21.03	(I)
<b>Residence:</b>				
One-Party			<u>All</u> \$19.73	(I)

Basic local exchange service installed after December 31, 2001, will include touch calling service at no additional charge above the rates listed for the class of service installed.

Residence One-Party in service at January 1, 2002, that did not have touch calling service as an auxiliary service at the end of business December 31, 2001 will receive a monthly credit of \$1.50 during the period that line is in continual service after December 31, 2001 and touch calling service is not affirmatively added as an auxiliary service.

Business One-Party line and Business One-Party trunk in service at January 1, 2002, that did not have touch calling service as an auxiliary service at the end of business December 31, 2001 will receive a monthly credit of \$1.50 during the period that line is in continual service after December 31, 2001 and touch calling service is not affirmatively added as an auxiliary service. If an end user's actions cause the disconnection of a line for any reason (such as nonpayment of a bill for regulated services, change of class of service or movement to vacation rate) that line will not qualify for any future touch calling service credit.

(D)  
(D)

Issued: September 16, 2002

Effective: November 1, 2002

Issued under the authority of the Michigan Public Service Commission order dated August 20, 2002, in Case No. U-13436

By: Mike Osborne, General Manager

Allendale, Michigan

Allendale Telephone Company  
M.P.S.C. No. 1 (R)

1<sup>st</sup> Revised Sheet No. 6.2  
Cancels Original Sheet No. 6.2

(D)

(D)

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Issued: September 16, 2002

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Issued under the authority of the Michigan Public Service Commission order  
dated August 20, 2002, in Case No. U-13436.

By: Mike Osborne

Allendale, Michigan

Allendale Telephone Company  
M.P.S.C. No. 1 (R)



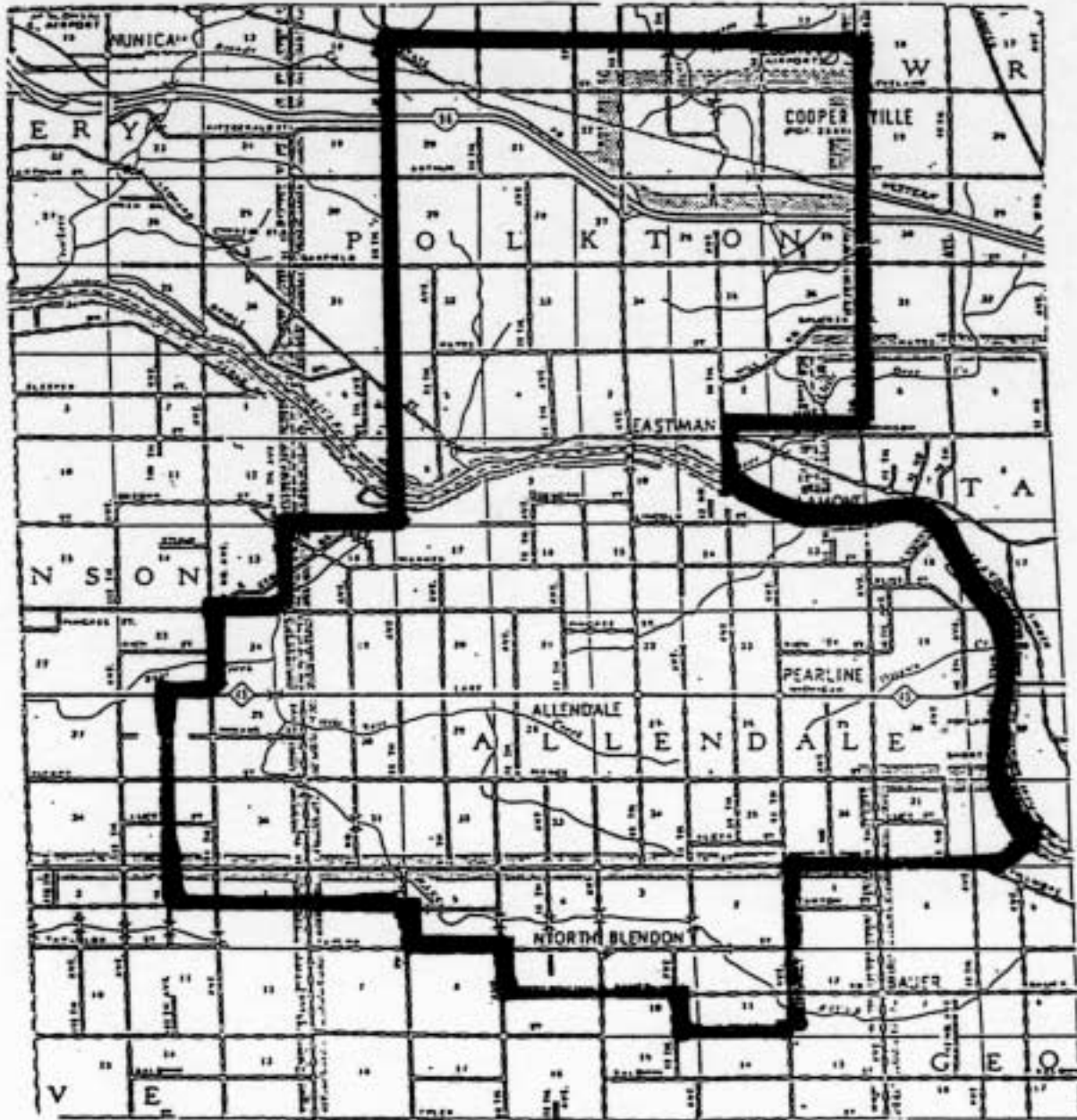
1<sup>st</sup> Revised Sheet No. 7  
Cancels Original Sheet No. 7

LOCAL TELEPHONE EXCHANGE SERVICES  
EXCHANGE SERVICE AREAS - MAP SHEET

R. 15W

R. 14W

R. 13W



T. 8T

T. 7B

T. 6K

Issued: December 27, 1999

Effective: July 10, 1998

Issued under the authority of the Michigan Public Service Commission order dated September 30, 1997, as amended November 3, 1997, in Case No. U-11459.

By: Arlyn Smits, General Manager

Allendale, Michigan

LOCAL TELEPHONE EXCHANGE SERVICE

Exchange: Allendale

**Allendale Exchange Consisting of ALLENDALE AREA and POLKTON AREA**

(C)

Commencing at north 1/4 post, Section 26, T7N, R15W, Robinson Township, Ottawa County, east to northwest corner of Section 25, north to the northwest corner of Section 24, east to north 1/8 post of the northeast 1/4 of Section 24, north to north 1/8 post of the northeast 1/4 of Section 13, east to the northwest corner of Section 17, T7N, R14W, Allendale Township, north to west 1/4 post Section 5, T7N, R14W, Polkton Township, north to 88<sup>th</sup> Avenue, continuing north along 88<sup>th</sup> Avenue to west 1/4 post of Section 17, T7N, R14W, Polkton Township, east to east 1/4 post of Section 13, south along 48<sup>th</sup> Avenue to a point 400 feet north of southeast corner of Section 1, T7N, R14W, Tallmadge Township, west to 60<sup>th</sup> Avenue to a point 400 feet north of south 1/4 post of Section 2, T7N, R14W, Polkton Township, south on 60<sup>th</sup> Avenue to the south bank of Grand River, easterly and southerly along said bank to the point on the bank of the Grand River that is Bend Dr. extended, Section 32, T7N, R13W, Georgetown Township, southwest on Bend Dr. to the south line of Section 32, west to the northeast corner of Section 2, T6N, R14W, Blendon Township, south to the southeast corner of Section 11, west to the south 1/8 post of the southeast 1/4 of Section 10, north to the north 1/8 post of the southeast 1/4 of Section 10, west to the west 1/4 post, Section 9, north to the northeast corner Section 8, west to the southwest corner of Section 5, north to the west 1/4 post, Section 5, west to the center of Section 2, T6N, R15W, Olive Township, north to the point of beginning.

**Allendale Area**

(C)

Commencing at the north 1/4 post, Section 26, T7N, R15W, Robinson Township, Ottawa County, east to the northwest corner of Section 25, north to the northwest corner of Section 24, east to the north 1/8 post of the northeast 1/4 of Section 24, north to the north 1/8 post of the northeast 1/4 of Section 13, east to the northwest corner of Section 17, T7N, R14W, Allendale Township, north to south bank of the Grand River, easterly and southerly along said bank to the point on the bank of the Grand River that is Bend Drive extended, Section 32, T7N, R13W, Georgetown Township, southwest on Bend Drive to the south line of Section 32, west to the Northeast Corner of Section 2, T6N, R14W, Blendon Township, south to the southeast corner of Section 11, west to the south 1/8 post of the southeast 1/4 of Section 10, north to the north 1/8 post of the southeast 1/4 of Section 10, west to the west 1/4 post, Section 9, north to the northeast corner Section 8, west to the southwest corner of Section 5, north to the west 1/4 post, Section 5, west to the center of Section 2, T6N, R15W, Olive township, north to the point of beginning.

**Polkton Area**

(C)

Commencing at the west 1/4 post of Section 17, T8N, R14W, Polkton Township, east to the east 1/4 post of Section 13, south along 48<sup>th</sup> Avenue, to a point 400 feet north of the southeast corner of Section 1, T7N, R14W, Tallmadge Township, west to 60<sup>th</sup> Avenue to a point 400 feet north of the south 1/4 post of Section 2, T7N, R14W, Polkton Township, south on 60<sup>th</sup> Avenue to the north bank of the Grand River, westerly along said bank to the west line of Section 8, north to the west 1/4 post Section 5, north to 88<sup>th</sup> Avenue, continuing north along 88<sup>th</sup> Avenue to the point of beginning.

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Issued: December 27, 1999

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Issued under the authority of the Michigan Public Service Commission Order  
dated September 30, 1997, as amended November 3, 1997, in Case No. U-11459.

By: Arlyn Smits, General Manager

Allendale, Michigan

Allendale Telephone Company  
M.P.S.C. No. 1 (R)

1st Revised Sheet No. 8  
Cancels Original Sheet No. 8

LOCAL TELEPHONE EXCHANGE SERVICES  
COMBINATION MAIN STATION SERVICE

(D)

(D)

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Issued: May 9, 1995

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Issued under the authority of the Michigan Public Service Commission order dated  
April 13, 1995 in Case No. U-10779.

By: Arlyn Smits, General Manager

Allendale, Michigan

Allendale Telephone Company  
M.P.S.C. No. 1 (R)

1st Revised Sheet No. 9  
Cancels Original Sheet No. 9

LOCAL TELEPHONE EXCHANGE SERVICES  
JOINT USER SERVICE

(D)

(D)

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Issued: May 9, 1995

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Issued under the authority of the Michigan Public Service Commission order dated  
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By: Arlyn Smits, General Manager

Allendale, Michigan

Allendale Telephone Company  
M.P.S.C. No. 1 (R)

1st Revised Sheet No. 10  
Cancels Original Sheet No. 10

LOCAL TELEPHONE EXCHANGE SERVICE  
PRIVATE BRANCH EXCHANGE TRUNK LINES

(D)

(D)

\* The rates for the class of Basic Local Exchange Service previously known as PBX Trunk Lines has been moved to Sheet 6.1 of this tariff and renamed Trunk. (N)  
(N)

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By: Arlyn Smits, General Manager

Allendale, Michigan

LOCAL TELEPHONE EXCHANGE SERVICES

PAYSTATION SERVICE

A. GENERAL

Paystation Service provides telephone service to a customer-leased or owned paystation with or without coin collecting devices. A Paystation AccessLine permits providers of such service to provide pay telephone service to the public.

B. DEFINITIONS

Coin Supervision - Provides signaling capability from the central office for paystations that do not have signaling capability within the telephone. This signaling capability provides operators and/or operator systems coin control.

Customer - For the purposes of this tariff, the customer is the Paystation Service Provider.

Network Interface Device - A company-provided jack or its equivalent. It is the point of connection between the Company owned wiring and wiring owned by the customer. For the purposes of this tariff, the network interface device will be installed at a location mutually agreed upon by the customer and the Company.

Originating Line Screening (OLS) - Enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned paystations, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access tariff, when facilities and service are available.

Paystation Access Line - A basic coin transmission dial tone line. It is a line side connection from the local exchange switch to the point of demarcation at the customer premises.

Selective Class of Call Screening - Enables the customer to restrict outgoing operator-handled calls, placed over the Company's network, from the service point to only those calls which are charged to a called telephone, a third number or a calling card. Selective Class of Call Screening will be provided at the customer's option, where such facilities are available.

C. RULES AND REGULATIONS

1. Paystation Service will be considered a business service for the purpose of applying the terms, rates and conditions found elsewhere in this tariff.
2. Only one paystation instrument may be connected to each Paystation Access Line. Off-Premise Extensions are not permitted.
3. The customer shall be responsible for the installation, operation and maintenance of any paystation instrument used in connection with this service.
4. Requests to Directory Assistance Service originated from paystations will be charged the applicable rate of the Directory Assistance Service Provider.
5. Directory listings may be provided under the regulations that govern the furnishing of listings for business customers.
6. Coin-free operator and emergency 911 access must be available from all paystations.
7. One directory will be distributed to the customer without charge for each paystation business exchange line.

(D)(N)

(D)(N)

Issued: April 23, 1997

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Issued under the authority of the Michigan Public Service Commission order dated December 22, 1992 in Case No. U-10064.

By: Arlyn Smits, General Manager

Allendale, Michigan

LOCAL TELEPHONE EXCHANGE SERVICES

PAYSTATION SERVICE

C. RULES AND REGULATIONS (Continued)

8. The customer is responsible for the provision of booths, shelves, directories and all other ancillary equipment.
9. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance Calls. The Company shall not be liable for shortages of coins collected and deposited at the customer's paystation instrument.
10. The Company reserves the right to disconnect service when the customer does not comply with the F.C.C. and state rules and regulations related to paystation service and equipment.
11. The Multiline Business Subscriber Line Charge, found in the interstate and intrastate access tariff, is applicable to all paystation access lines.
12. All Company owned paystations will comply with the Rules, Regulations and Rates outlined in this Paystation Service tariff.

D. RATES AND CHARGES

	<u>Monthly Rate</u>
1. Paystation Access Line <sup>1</sup>	Business One-Party local rate shall apply
2. Coin Supervision	\$2.21
	<u>Coin Rate<sup>2</sup></u>
3. Each outgoing local message	\$0.20

<sup>1</sup>No measured service rates apply. Installation, move and change charges will be those applicable to business service.

<sup>2</sup>This rate is not regulated by the Commission.

(D)(N)

(D)(N)

Issued: April 23, 1997

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Issued under the authority of the Michigan Public Service Commission order dated December 22, 1992 in Case No. U-10064.

By: Arlyn Smits, General Manager

Allendale, Michigan

LOCAL TELEPHONE EXCHANGE SERVICES

SERVICE CHARGES

A. General

(D) (N)

1. a. The Service Charges covered herein are applicable in connection with the establishment of local telephone exchange service and additions of other services
- b. Service charges as listed herein apply to regulated service.
2. Service Charges
  - a. The Service Ordering Charge is the charge for work performed by the Telephone Company in connection with the receiving, recording and processing of customer requests for service ordered to be performed or provided at the same time, on the same system and on the same premises. The term "per order" means all regulated work or service(s) ordered at the same time for the same account.
  - b. The Line Connection Charges applied to each central office line (exchange line, trunks, etc.) for work required in the central office and outside and plant, including restoral of service after temporary disconnection of service for nonpayment.
3. Customer Premises
  - a. A premises is a building, portion of a building or buildings on the same continuous property occupied by the customer in the conduct of his business or occupied by a customer as a residence. All space for offices occupied by a customer on the same or separate floors of one building are considered as a single (or same) premises.
    - (1) Same continuous property shall mean an uninterrupted plot of land within the same block and occupied by one customer. Same block is defined as parcel of land enclosed but uncrossed by public thoroughfares. Railroad tracks, rivers and alleys are not considered as public thoroughfares.
    - (2) A building shall mean a structure on one foundation or two structures on separate foundations with a common wall or abutting walls with ready access from one structure to the other by means of doorways or permanent openings through the intervening wall or walls. Structures in the same or different block occupied by one customer and connected by passageways shall be considered as the same building if the passageway is actual used as a continuation of the space in the two buildings and not principally used as a walkway.
4. Additional Conditions
  - a. Service Charges are in addition to all other applicable rates and charges associated with the service being provided.
  - b. The charges specified herein do not contemplate work being performed by the Company employees at a time when overtime wages apply due to the request of the customer nor do they contemplate work begun being interrupted by the customer. If the customer requests overtime labor being performed or interrupts work once begun, a charge in addition to the specified charges will be made equal to the additional cost involved.

(D) (N)

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Issued: May 9, 1995

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April 13, 1995 in Case No. U-10779.

By: Arlyn Smits, General Manager

Allendale, Michigan

LOCAL TELEPHONE EXCHANGE SERVICES

SERVICE CONNECTION, RESTORAL OF SERVICE, MOVE AND CHANGE CHARGES

5. Transfer of Service and Charge of Name
  - a. Where a service is continued intact but there is a change in the party known as the customer (change of interest) together with a change in the name by which the customer is known to the Telephone Company (change of name) Service Ordering Charges apply.
  - b. Where service subscribed for by one party, (but not used by the subscriber), for the use of a second party is taken over intact by the latter, Service Charges do not apply.
6. Restoral of Service
  - a. When service is discontinued by the Telephone Company because of nonpayment, the service is subject to the Restoral of Service Charge when reconnected.
  - b. When service is rendered inoperative by fire or other causes beyond the control of the customer, which render the premises unfit for occupancy, the same service will be re-established at the same or different location, at the option of the customer, without Service or Installation Charges.
7. Promotional Waiver:
  - a. For existing residence exchange customers, new customers residing at the same address as an existing residence customer, and new residence exchange customers who install more than one line at the time of the new installation, all or part of the Line Connection charge on new connections of additional access lines, excluding Trunk line, may be waived by the Company during promotional waiver periods of less than an year in duration. Other rates and charges associated with exchange service, as specified elsewhere in the Tariffs, e.g., Federal End User Common Line, E-911, apply. Customer orders for the service which are completed or taken during the promotional period will qualify.
  - b. For existing business exchange customers on the same account, or new business exchange customers on the same account, installing more than one business access line at the time of new installation, all or part of the Line Connection charge on new connections of additional access lines, excluding COCOTS Lines, Semi-Public Service and Trunk lines, may be waived by the Company during promotional waiver periods of less than a year in duration. Other rates and charges associated with exchange service, as specified elsewhere in the Tariffs, e.g., Federal End User Common Line, E-911 apply. Customer orders for the service which are completed or taken during the promotional period will qualify.

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By: Arlyn Smits, General Manager

Allendale, Michigan

LOCAL TELEPHONE EXCHANGE SERVICE

SERVICE CHARGES

B. Service Charges

1. Service Ordering Charge

a. Initial Service Order, per order

Applies to any new customer's service order \$ 15.00

b. Subsequent Service Order, per order

Applies to any present customer's order to relocate, install, change or add to the service; additional central office lines, et cetera 9.00

2. Line Connection Charge

Per Line 17.00

(C)

The rate for line connection charge does not exceed the aggregate of the rates in effect as of May 1, 2000, as ordered by the M.P.S.C. for the installation charges for basic local exchange service and Touchcall. Line connection charge on May 1, 2000 for basic local exchange service was \$12.00. The installation charge for on May 1, 2000 for Touchcall was \$5.00.

(N)

(N)

3. Restoral of Service Charge

Subsequent service order and line connection charges apply.

Allendale Telephone Company  
M.P.S.C. No. 1 (R)

2nd Revised Sheet No. 13  
Cancels 1st Revised Sheet No. 13

LOCAL TELEPHONE EXCHANGE SERVICE

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By: Arlyn Smits, General Manager

Allendale, Michigan

Allendale Telephone Company  
M.P.S.C. No. 1 (R)

2nd Revised Sheet No. 13.1  
Cancels 2nd Revised Sheet No. 13.1

LOCAL TELEPHONE EXCHANGE SERVICE

(D)

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December 22, 1992 in Case No. U-10064.

By: Arlyn Smits, General Manager

Allendale, Michigan

LOCAL TELEPHONE EXCHANGE SERVICE

LIFELINE SERVICE

A. DESCRIPTION

1. Lifeline Service applies discounts to monthly recurring rates for qualifying residential customers. These discounts are applied to existing tariffed rates and charges for residential telephone service. (D)
2. In order to be eligible for Lifeline Service a residential customer's household income must be at or below 150% of the poverty level as determined by the United States Office of Management and Budget and as approved by the State Treasurer or the customer must participate in one of the following federal assistance programs: (N)
  - a. Medicaid
  - b. Food stamps
  - c. Supplemental security income
  - d. Federal public housing assistance
  - e. Low-income home energy assistance program
  - f. National school lunch program's free lunch program
  - g. Temporary assistance for needy families(N)
3. Lifeline Service includes the services and functionalities enumerated in by the F.C.C. as follows: voice grade access to the public switched network; local usage; dual tone multi-frequency signaling or its functional equivalent; single-party service or its functional equivalent; access to operator services; access to interexchange service; access to directory assistance; and toll blocking for qualifying customers.
4. Other services can be provided with the Lifeline Service at applicable rates and charges.

B. REGULATIONS

1. Regulations specified elsewhere in the Company's tariffs apply to Lifeline Service.
2. Lifeline Service is available only with residence services, excluding foreign exchange service. Lifeline Service is limited to one line per household at the customer's primary residence.
3. A miscellaneous service charge does not apply when Lifeline Service is added or discontinued to existing service when that is the only work being done.
4.
  - a. A discount of 20% of the Basic Local Exchange rate or \$11.25, whichever is greater, on the monthly rate for Basic Local Exchange Service for Lifeline customers is applicable. For Lifeline customers 65 years of age or more, the discount will be 25% of the Basic Local Exchange rate or \$12.35, whichever is greater. The total discount shall not exceed 100% of all end-user common line charges and the Basic Local Exchange rate. (C)
  - b. The credit will be applied in the following order: (1) The Interstate End User Access Charge, National Exchange Carriers Association, Inc. Tariff F.C.C. No. 5, Access Service. (2) End User Common Line charge, Allendale Telephone Company, Tariff M.P.S.C. No. 25, B.1. and (3) The balance of the credit, if any, will be applied as a credit to the Basic Local Exchange rate.
  - c. The Company will provide, at the qualifying customer's option, toll blocking service at no charge. The Company defines toll blocking as a service provided by the Company that lets the customer elect not to allow the completion of outgoing toll calls from their telecommunications channel.
  - d. The Company will not require a service deposit in order to initiate Lifeline Service if the qualifying customer voluntarily elects toll blocking service.
  - e. The Company will not disconnect Lifeline Service for non-payment of toll charges by qualifying customers.
5. The Lifeline plan will apply after receipt and processing of a completed Company or community/government provided application, including documentation indicating that the household income meets the eligibility standards established above.
6. Customers of Lifeline Service must notify the Company of any changes which would affect qualification. Reverification of eligibility will take place on an ongoing basis. When the customer is no longer eligible for Lifeline service, the Lifeline discount would be discontinued and regular tariff rates and charges would apply.

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Issued: January 10, 2006

Effective: January 11, 2006

Issued under the authority of Public Acts 179 of 1991, 216 of 1995, 295 of 2000 and 235 of 2005.

By: Mike Osborne, General Manager

Allendale, Michigan

LOCAL TELEPHONE EXCHANGE SERVICE

LIFELINE SERVICE

C. MONTHLY RATE FOR NON LIFELINE CUSTOMERS

A rate specified in Allendale Telephone Company's Tariff M.P.S.C No. 25, B.2. applies per exchange access line (C) to cover the costs of the Lifeline service, to the Telephone Company intrastate services as listed below:

- Business and Residence exchange services excluding Lifeline customers.
- PBX Trunk Services
- Centrex Services

The rate for business Centrex station lines will be computed based on the trunk Equivalence Table specified in the Company's Tariff M.P.S.C. No. 2.

D. LINK UP PROGRAM

1. A discount on the line connection charges, specified elsewhere in this tariff, is also available to qualifying customers, for the installation or transfer of service from one residential premises to another.
2.
  - a. In order to be eligible for the Link Up Program, a residential customer's household income must be at or below 150% of the poverty level as determined by the United States Office of Management and Budget and as approved by the State Treasurer.
  - b. A qualifying customer may receive a reduction in the installation charges, or transfer of service charges, for connection at the customer's principal place of residence of half the customary charge or \$30.00, whichever is less.
  - c. A qualifying customer may then make payments for the connection charges on a deferred schedule in which the qualifying customer does not pay interest. The interest charges not charged to the qualifying customer shall be for connection charges of up to \$200.00 that are deferred for a period not to exceed one year. Charges assessed for installation or transfer of service include any charges that the Company customarily assesses to connect subscribers to the network. These charges do not include any permissible security deposit requirements.
  - d. A qualifying customer may choose one or both of the programs set forth in 2.a. and 2.b. of this section.
  - e. A qualifying customer can receive the benefits of the Link Up Program for a second and subsequent time only for a principal place of residence with an address different from the residence address at which the Link Up assistance was provided previously.

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Issued under the authority Public Act 216.

By: Arlyn Smits, General Manager

Allendale, Michigan

FEDERAL PROGRAMS

A. UNIVERSAL SERVICE SUPPORT FOR LIBRARIES AND SCHOOLS

1. In accordance with 1997 PA 95 of the Michigan Telecommunications Act, and 47 CFR 54.500 *et. seq.*, eligible elementary and secondary schools shall receive intrastate services at discounts equal to the discounts applicable for eligible interstate services if the Company receives federal universal support for such telecommunication services.
2. In accordance with 1997 PA 96 of the Michigan Telecommunications Act, and 47 CFR 54.500 *et seq.*, eligible libraries shall receive intrastate services at discounts equal to the discounts applicable for eligible interstate services if the Company receives federal universal support for such telecommunication services.
3. Eligibility for discounts shall be determined in accordance with 47 CFR 54.500 *et seq.*

B. UNIVERSAL SERVICE SUPPORT FOR HEALTH CARE PROVIDERS

1. In accordance with 47 CFR 54.601 *et. seq.*, the Company shall offer services to eligible health care providers to the extent that facilities and services are available.
2. Eligibility qualifications, provider selection, etc. shall be determined in accordance with 47 CFR 54.601 *et. seq.*
3. Services to eligible health care providers at reduced rates will be offered in accordance with 47 CFR 54.601 *et. seq.*
4. Reduced rates to eligible health care providers are available only to the extent that adequate funding is available from the federal universal support fund.

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By: David Schroeder, General Manager

Allendale, Michigan